National Public Opinion Update N° 4/2012
Survey results on PM’s approval rating

Survey Completed: 20 November 2012
Methodology

- 1018 voters aged 21 and above were interviewed via telephone
- The survey respondents in all states across Peninsular Malaysia
- Voters were selected through random stratified sampling method along the lines of ethnicity, gender, age and state.
- Respondents were interviewed in their own language of preference
- Survey margin of error estimated at ±3.07%
- The survey was conducted between 22nd October and 20th November 2012

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.
Respondent Profile

### Ethnicity
- Malay: 59
- Chinese: 32
- Indian: 9

### Gender
- Male: 50
- Female: 50

### Occupation
- Government/GLC: 13
- Private: 31
- Self employed: 16
- Homemaker: 22
- Retired: 11
- Students/Unemployed: 7

### Internet Access
- With internet access: 63
- Without internet access: 37

### Age
- 21-30: 27
- 31-40: 22
- 41-50: 20
- 51-60: 18
- > 60: 13

### Household income (RM)
- 1,500: 24
- 1,501 - 3,000: 33
- 3,001 - 5,000: 17
- > 5,000: 19
- Refuse/Unsure: 7
Respondent Profile (Continued)

**Religion**
- Muslim: 60%
- Non-Muslim: 40%

**Voting Status**
- Every election: 72%
- Every other election: 20%
- Never voted before: 8%

**Education Level**
- No formal education: 1%
- Primary school: 44%
- Secondary school: 21%
- Diploma & equivalent: 19%
- Degree and above: 8%

**Setting**
- Urban: 64%
- Rural: 37%

**Region**
- Northern: 18
- Central: 39
- Eastern: 19
- Southern: 24

**State**
- Perlis: 1
- Kedah: 8
- Pulau Pinang: 8
- Perak: 13
- Selangor: 18
- KL: 8
- Kelantan: 7
- Terengganu: 5
- Pahang: 7
- N.Sembilan: 5
- Melaka: 4
- Johor: 15
Performance of the Prime Minister

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?

- Very satisfied: 47%
- Satisfied: 28%
- Somewhat satisfied: 18%
- Somewhat dissatisfied: 10%
- Very dissatisfied: 18%
- Unsure: 5%
- Refuse: 2%

65% Satisfied
28% Dissatisfied
Performance of the Prime Minister

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Performance of the Prime Minister

Satisfaction versus Dissatisfaction

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Q: Some people say they are happy with the government, while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Perception towards the Government

Q: Some people say they are happy with the government, while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Perception towards Government

Perception towards Government across Ethnicity

Overall

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<thead>
<tr>
<th>Month</th>
<th>Happy</th>
<th>Dissatisfied/ Angry</th>
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<tr>
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<tr>
<td>Apr 12</td>
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<td>May 12</td>
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<td>29</td>
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<td>Oct 12</td>
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Malay

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Chinese

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Indian

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<td>31</td>
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Q: Some people say they are happy with the Government while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Q: Some people say they are happy with the **BN**, while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Q: Some people say they are happy with the **BN**, while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Perception towards Barisan Nasional

Q: Some people say they are happy with the Barisan Nasional while others are dissatisfied and others say they are angry? Which one best describes how you feel?