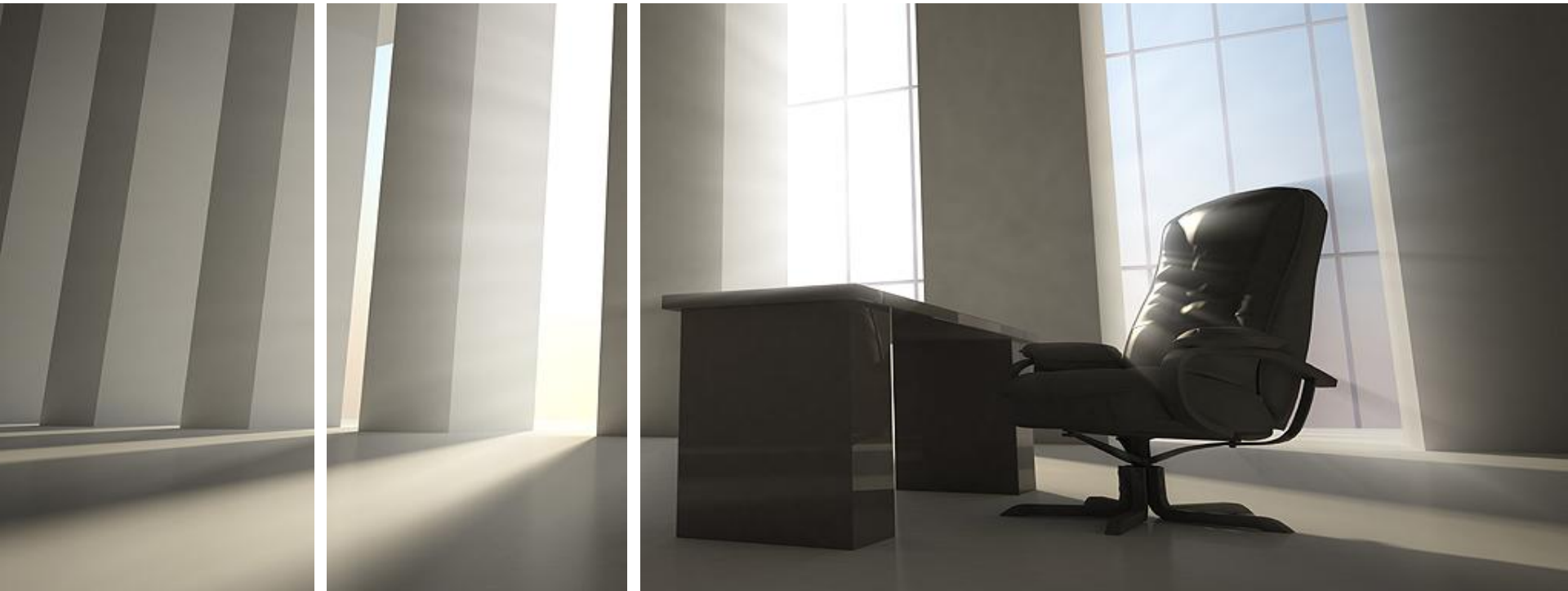


RELEASED TO MEDIA

# National Public Opinion Survey October 2012 Top Issues of Concern

22 October– 20 November 2012



# Methodology

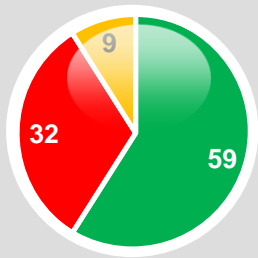
- 1018 voters aged 21 and above were interviewed via telephone
- The survey respondents in all states across Peninsular Malaysia
- Voters were selected through random stratified sampling method along the lines of ethnicity, gender, age and state.
- Respondents were interviewed in their own language of preference
- Survey margin of error estimated at  $\pm 3.07\%$
- The survey was conducted between 22<sup>nd</sup> October and 20<sup>th</sup> November 2012

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.

# Respondent Profile

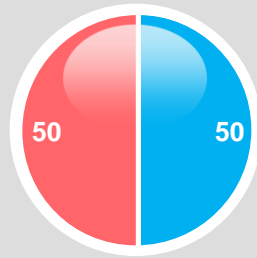
## Ethnicity

■ Malay ■ Chinese ■ Indian

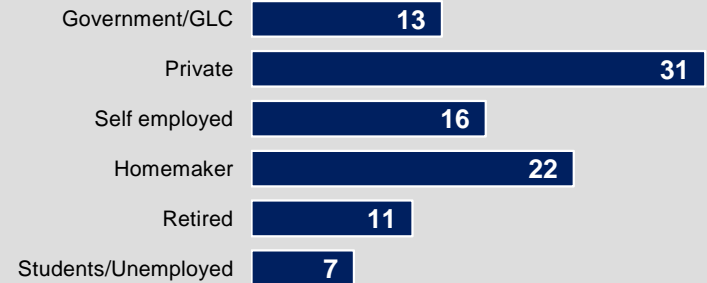


## Gender

■ Male ■ Female

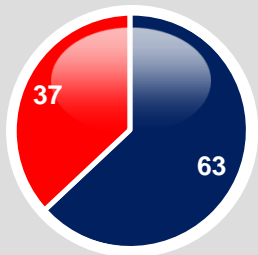


## Occupation

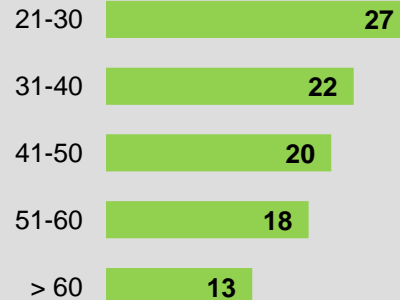


## Internet Access

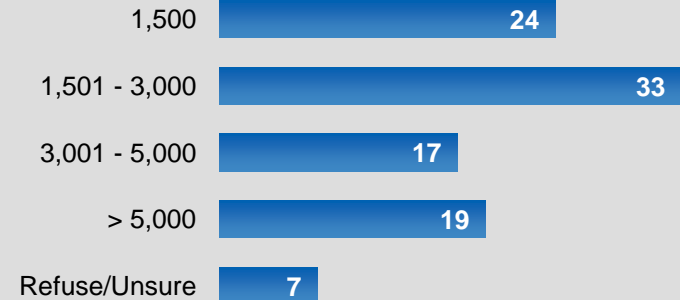
■ With internet access  
■ Without internet access



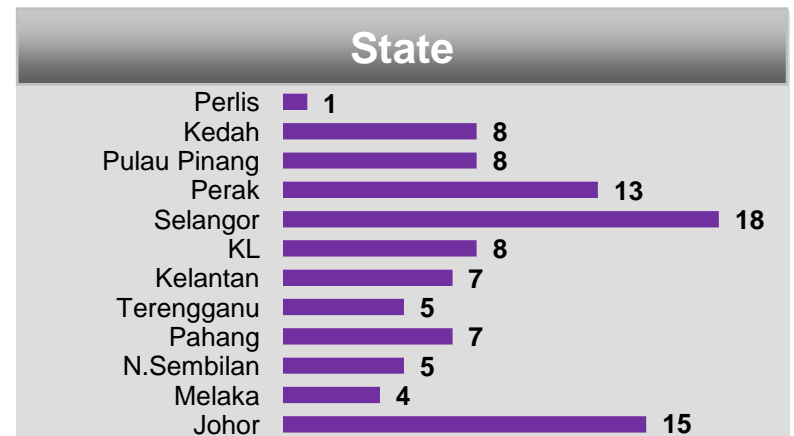
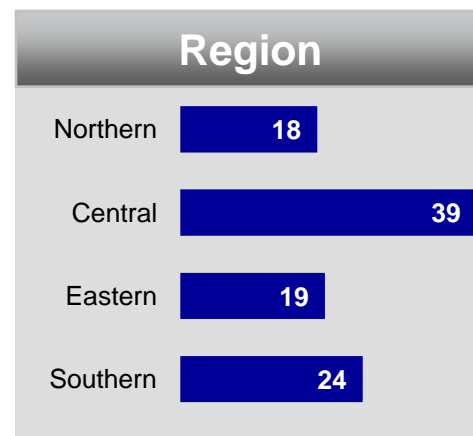
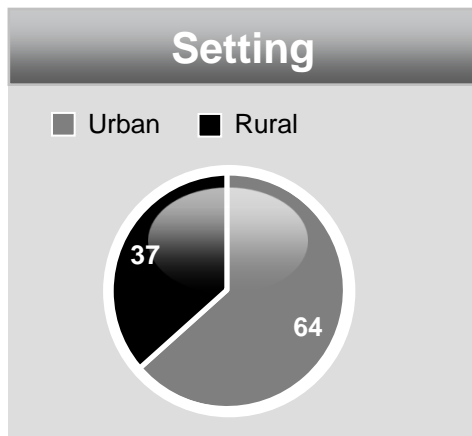
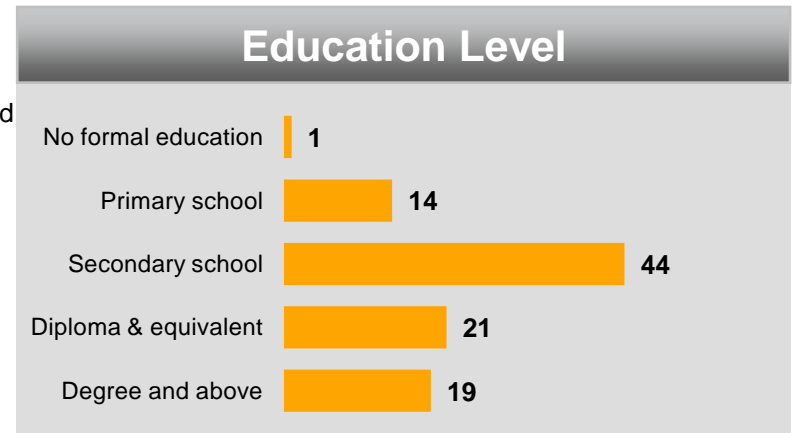
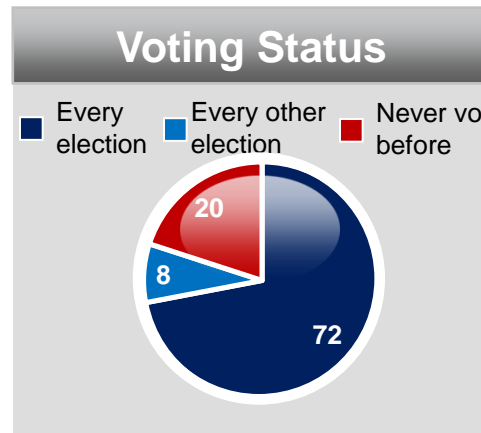
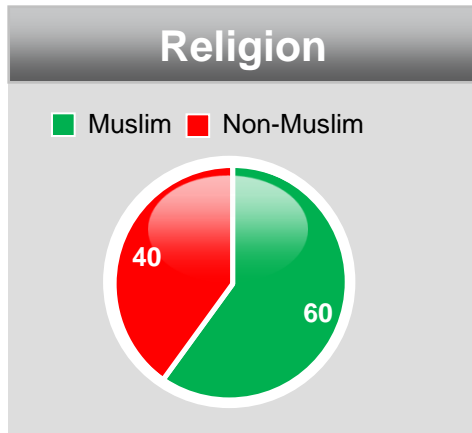
## Age



## Household income (RM)



# Respondent Profile (Continued)



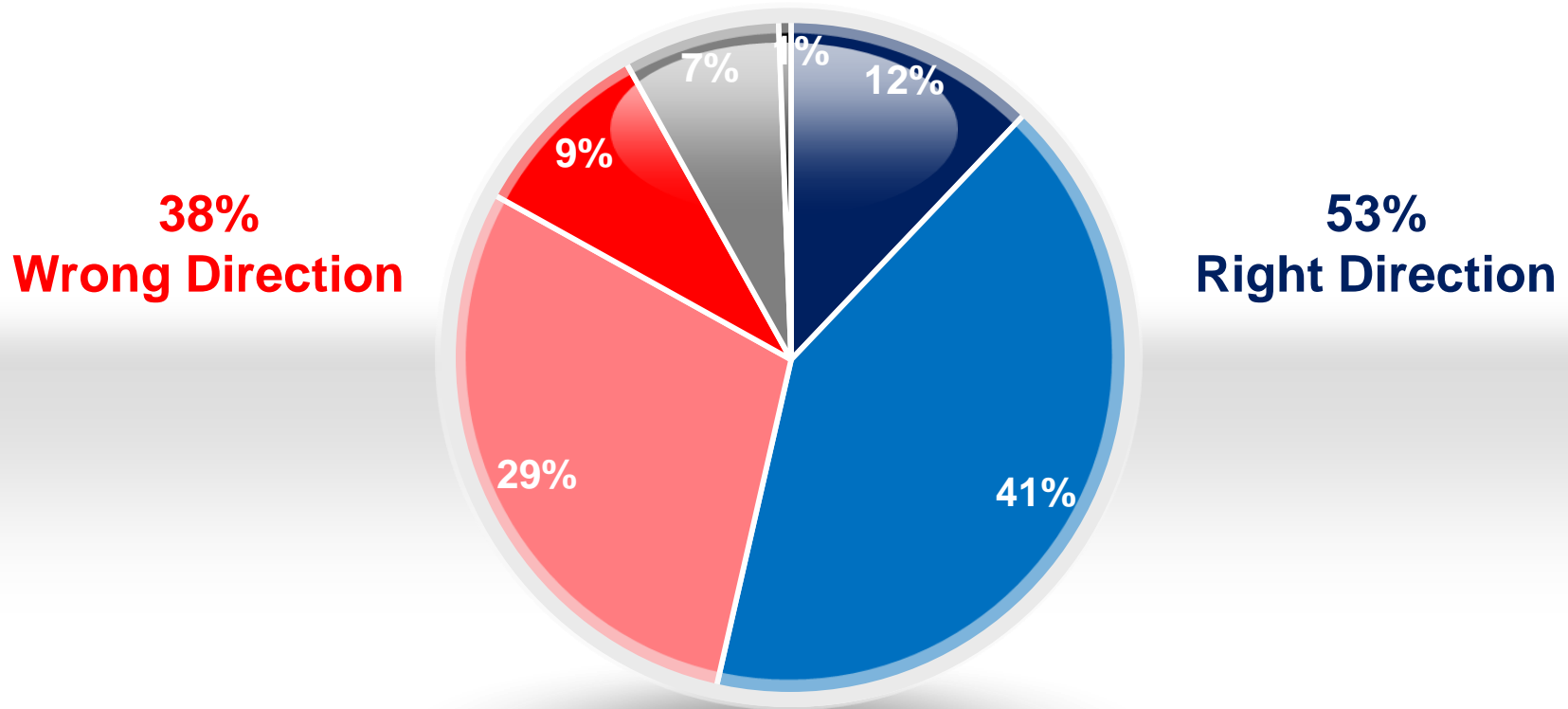


# Overview

# Direction of the Country

In general, slightly over half of the respondents were optimistic towards the direction of the country.

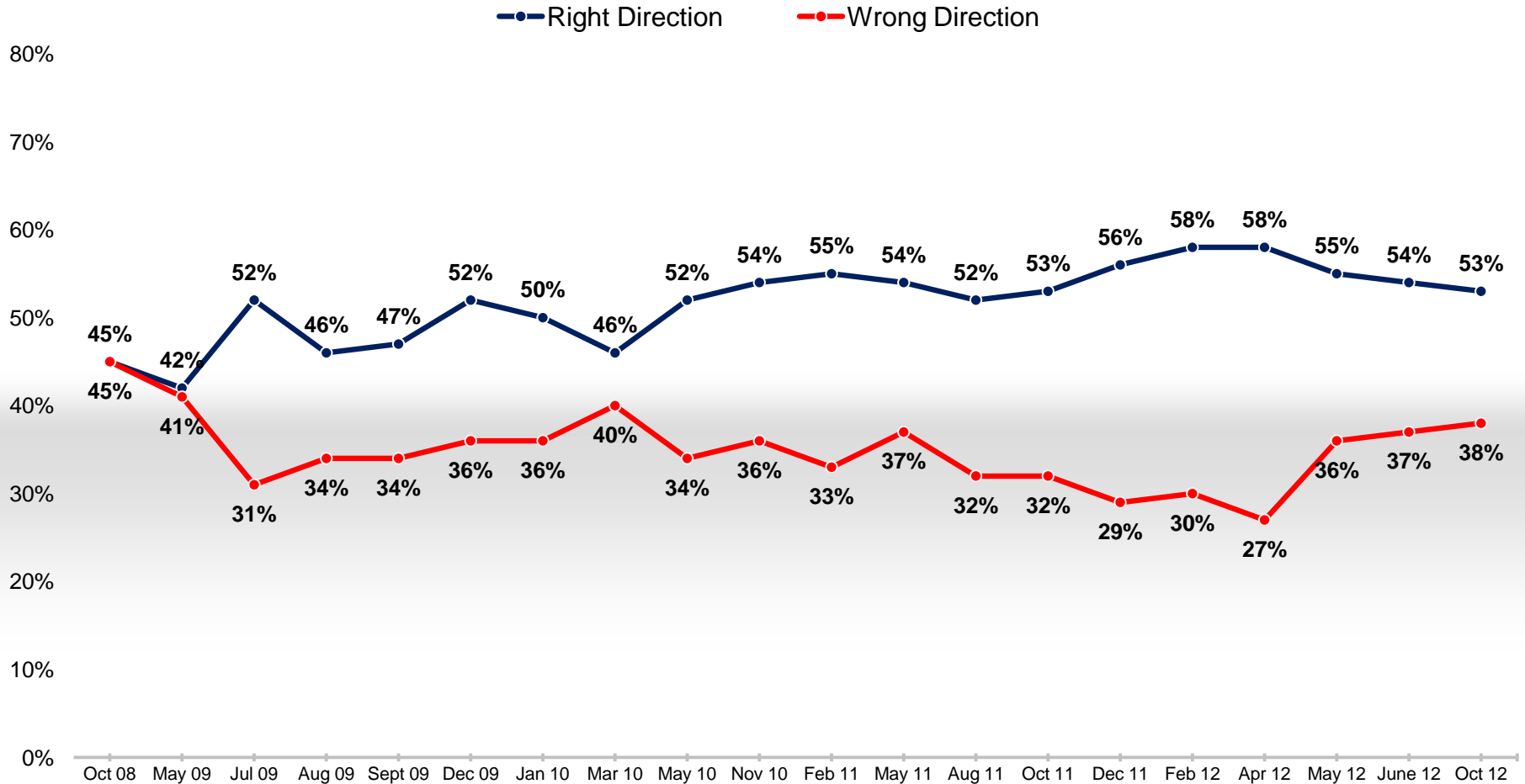
- Strongly to right direction
- Strongly to the wrong direction
- Unsure
- Somewhat to the right direction
- Somewhat to the wrong direction
- Refuse



Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?

# Direction of the Country

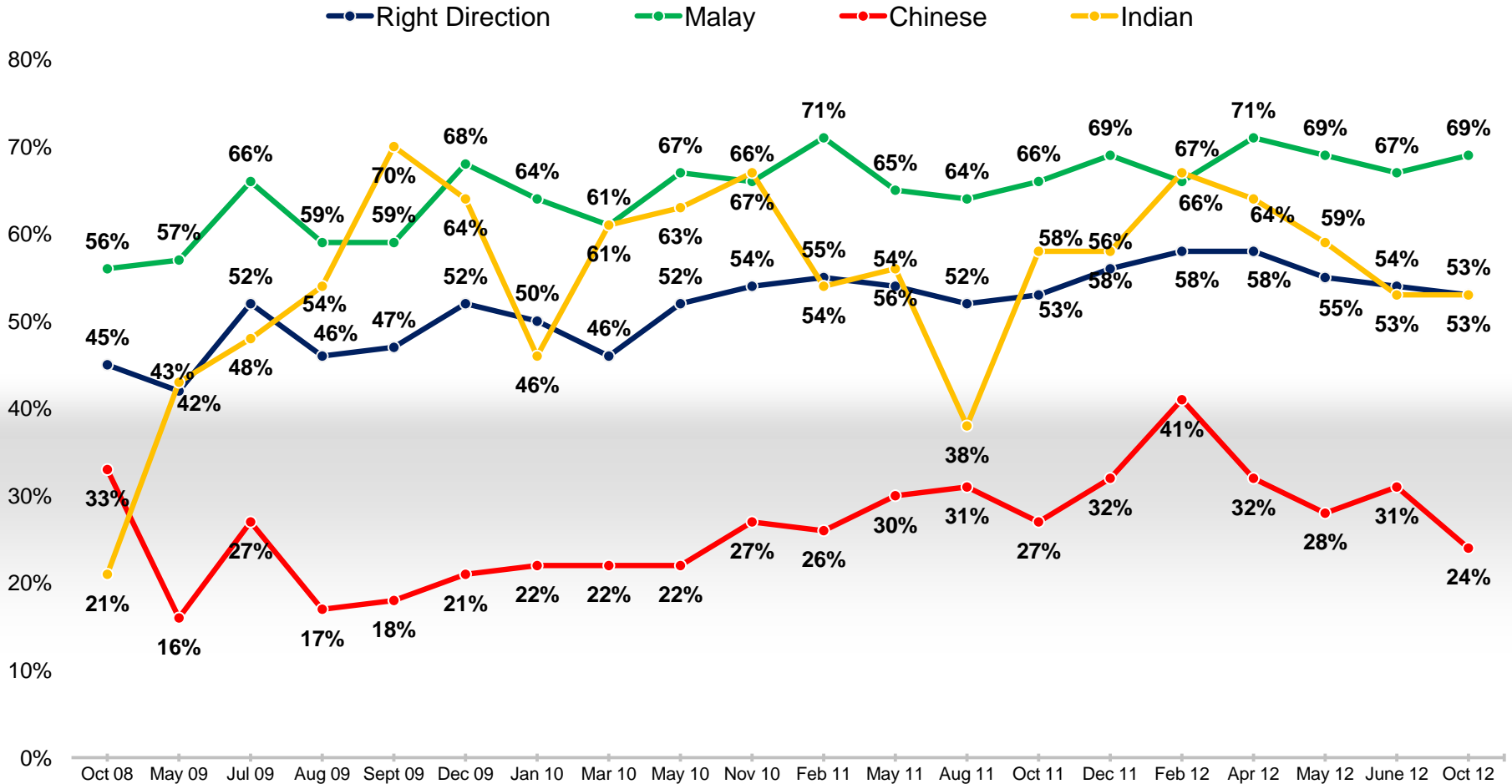
## Right versus Wrong direction



Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?

# Direction of the Country

## Right direction across Ethnicity



Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?



# Direction of the Country



**53%**  
**RIGHT DIRECTION (n=545)**

Improving economy **17%**

Quality of national leadership (positive) **16%**

Peaceful condition in the country/state **16%**

Rapid or good development/good condition of infrastructure **10%**

Financial support from the government (e.g. direct and indirect) **5%**



**38%**  
**WRONG DIRECTION (n=390)**

Price hike/inflation/rising cost of living **12%**

Quality of national leadership (negative) **11%**

Unfavourable economic condition in general **9%**

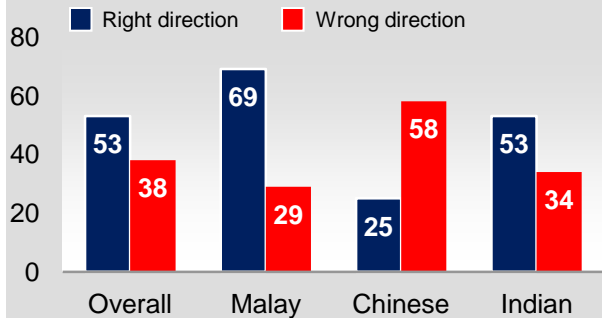
Corruption in general **8%**

Political instability in general **7%**

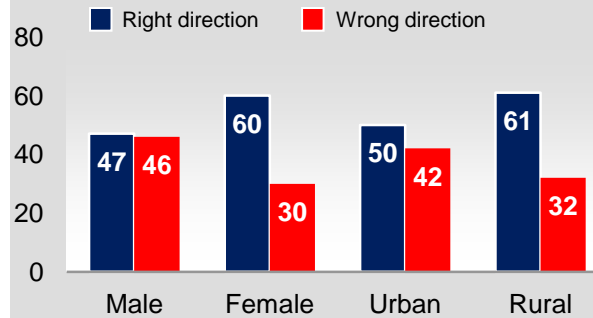
Q: What is the reason for you to say so?

# Direction of the Country

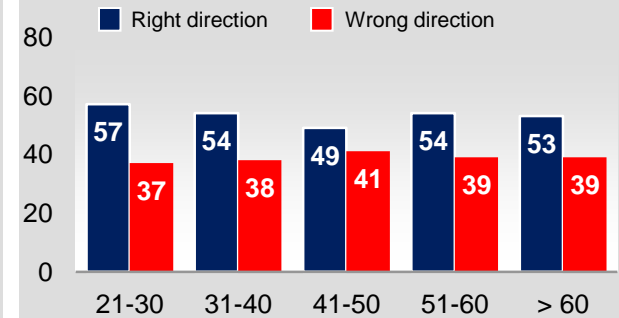
## Ethnicity



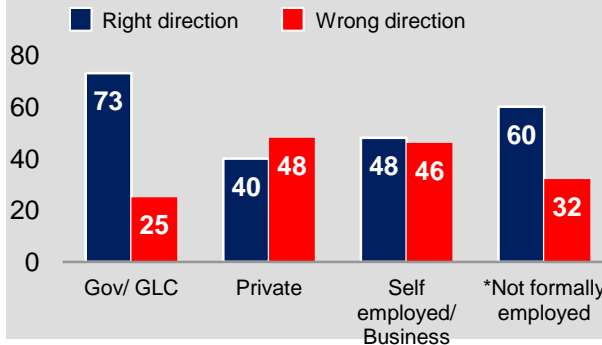
## Gender / Setting



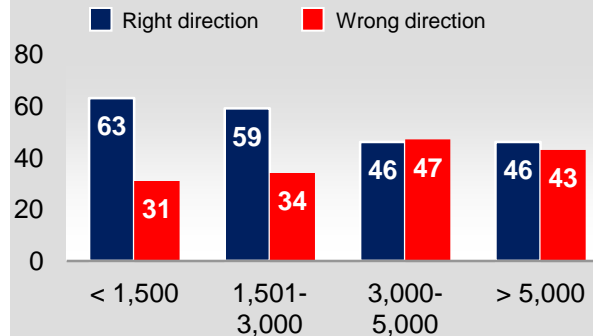
## Age Groups



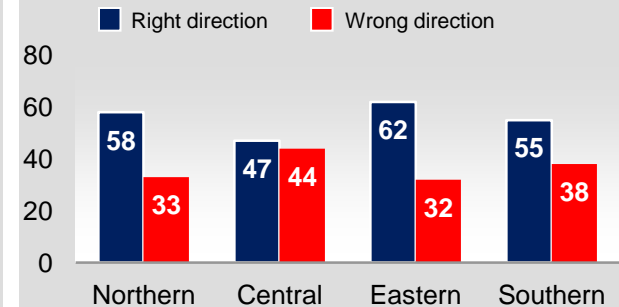
## Occupation



## Household income (RM)



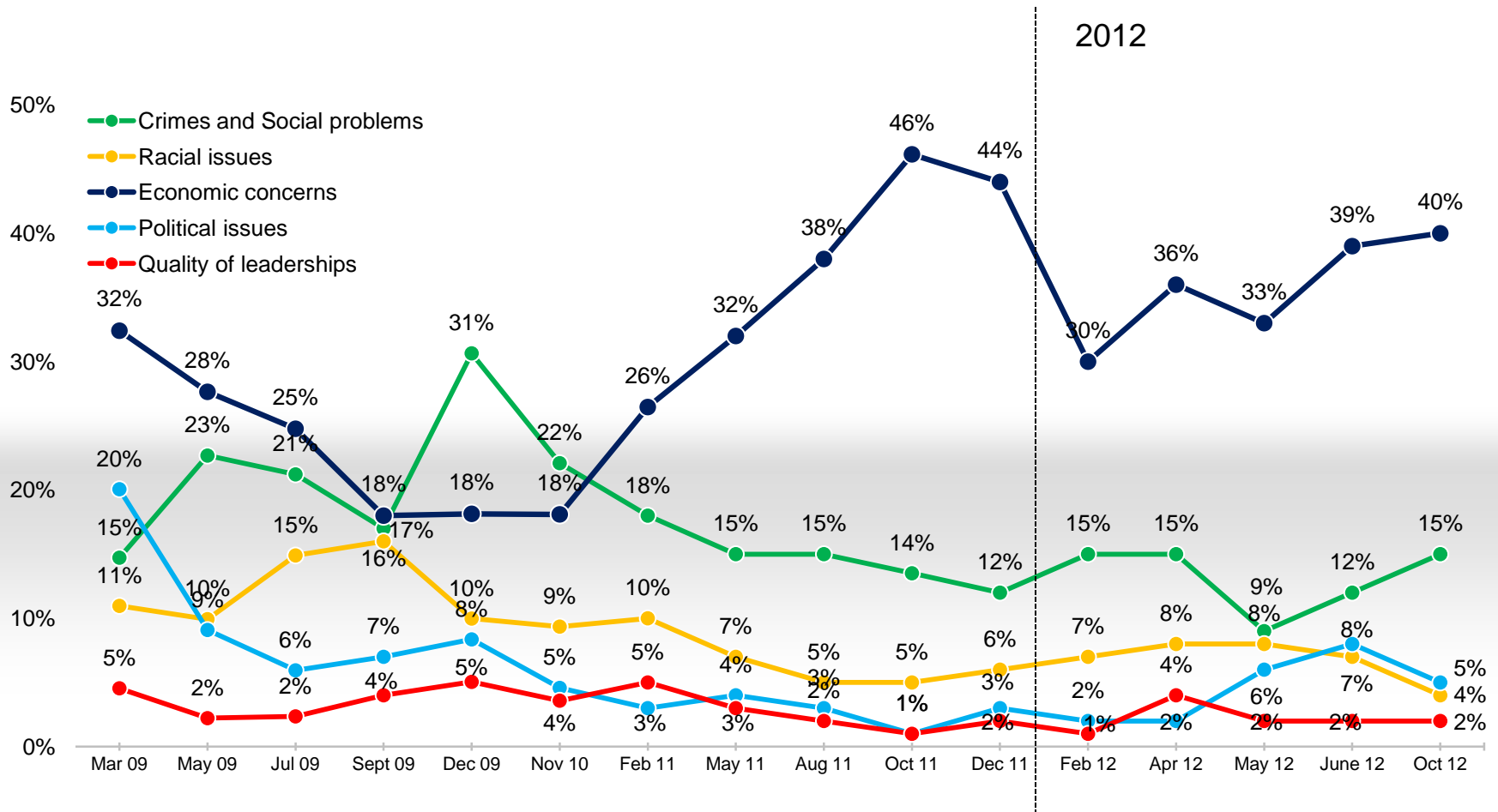
## Region



\* Homemaker, Retired, Students, Unemployed

Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?

# Issues



Q: Being as specific as you can, what is the number one problem facing people in this country today?

# Issues

## Number one (1) problem facing people in this country today

### 1 Economic Concerns (40%)

- Price hike/inflation/rising cost of living 23%
- Lack of employment opportunities/Unemployment 6%
- Unfavourable economic condition in general 6%
- Lack of job/business opportunities for own race < 1%
- Low salary 6%

### 2 Social Problems/ Crime (15%)

- Crime & public safety in general (eg. rob, snatch, rape) 7%
- Drug abuse 1%
- Social problems among youth 4%
- Society social problems 1%
- Mat rempit/illegal racing 1%
- Moral decline 1%
- Illegal foreigner [PATI] 1%

### 3 Political instability in general (5%)

- Political instability in general 3%
- Quality of national leadership (negative) 2%
- Internal bickering in parties (eg. MCA-MCA, PAS-PAS) < 1%
- Quality of politicians - attitude/working behavior < 1%

### 4 Racial (4%)

- Racial inequality 2%
- Lack of unity among Malaysians/Worse ethnic relations 1%
- Malays are not united 1%

### 5 Corruption in general (3%)

- Corruption in general 2%
- Corruption among politicians/leaders 1%
- Corruption among government officials (eg: polis) < 1%

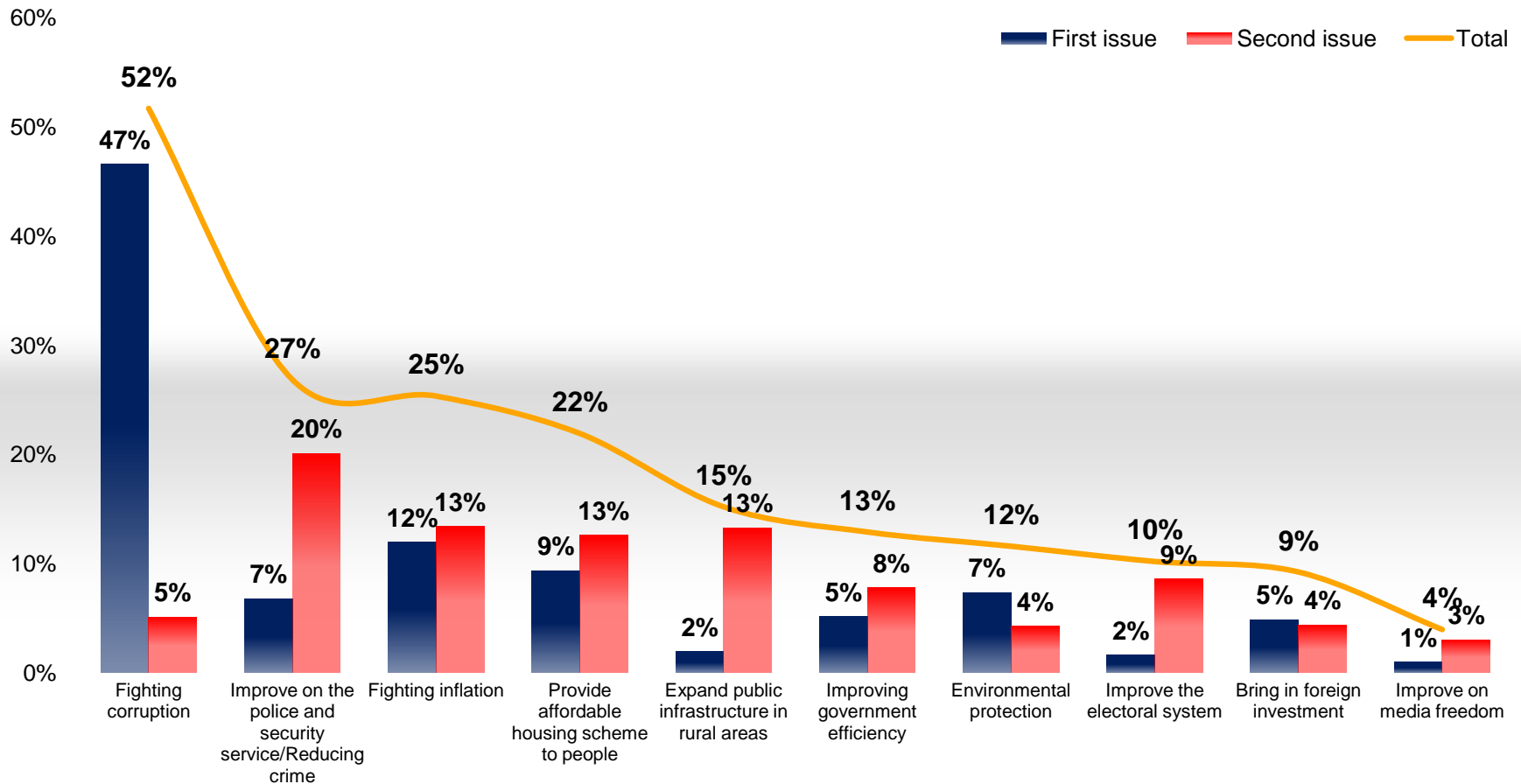
### 6 Others

- Development and Infrastructures 2%
- Education systems 2%
- Poverty in general 1%
- Attitude/ mentality of citizen is not good/ lazy 3%
- Lack of help & concern toward citizen 1%

Q: Being as specific as you can, what is the number one problem facing people in this country today?

# Federal Government

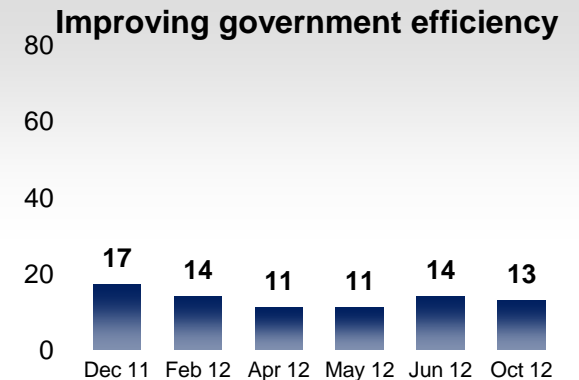
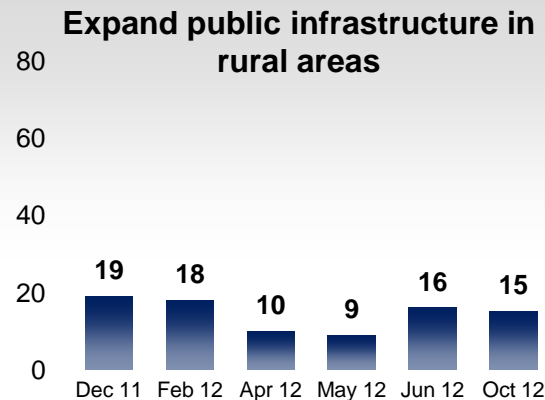
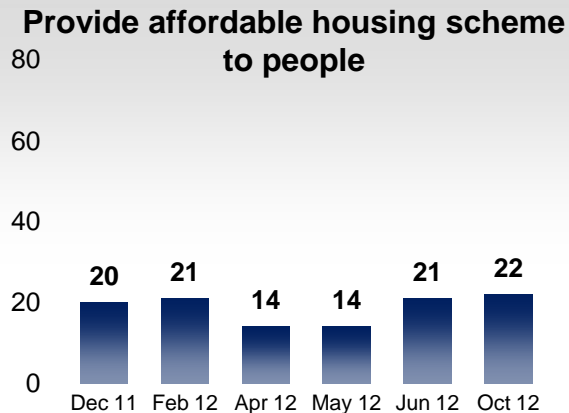
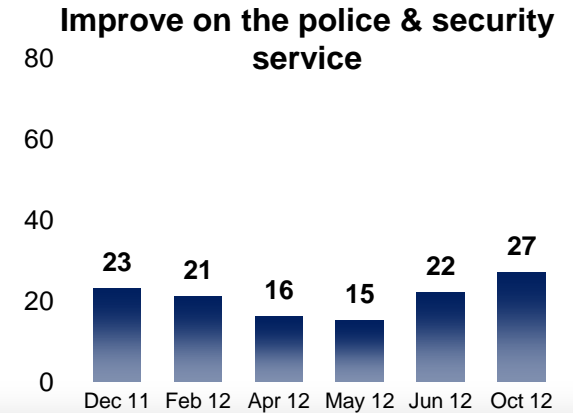
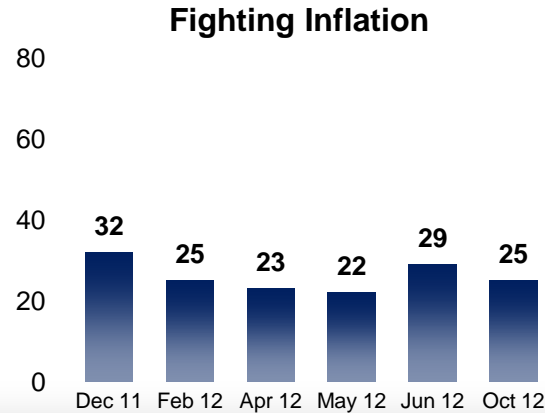
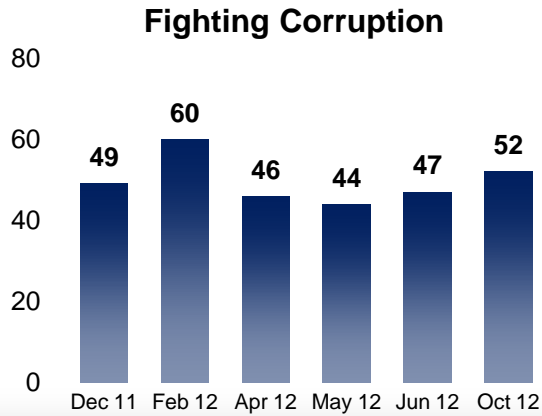
Corruption and public safety are top issues that need attention from the Federal Government



Q: From the following, please choose two (2) issues which you think need attention from the **Federal government**.

# Federal Government

Top 6 issues that need attention from the Federal Government.



Q: From the following, please choose two (2) issues which you think need attention from the **Federal government**.

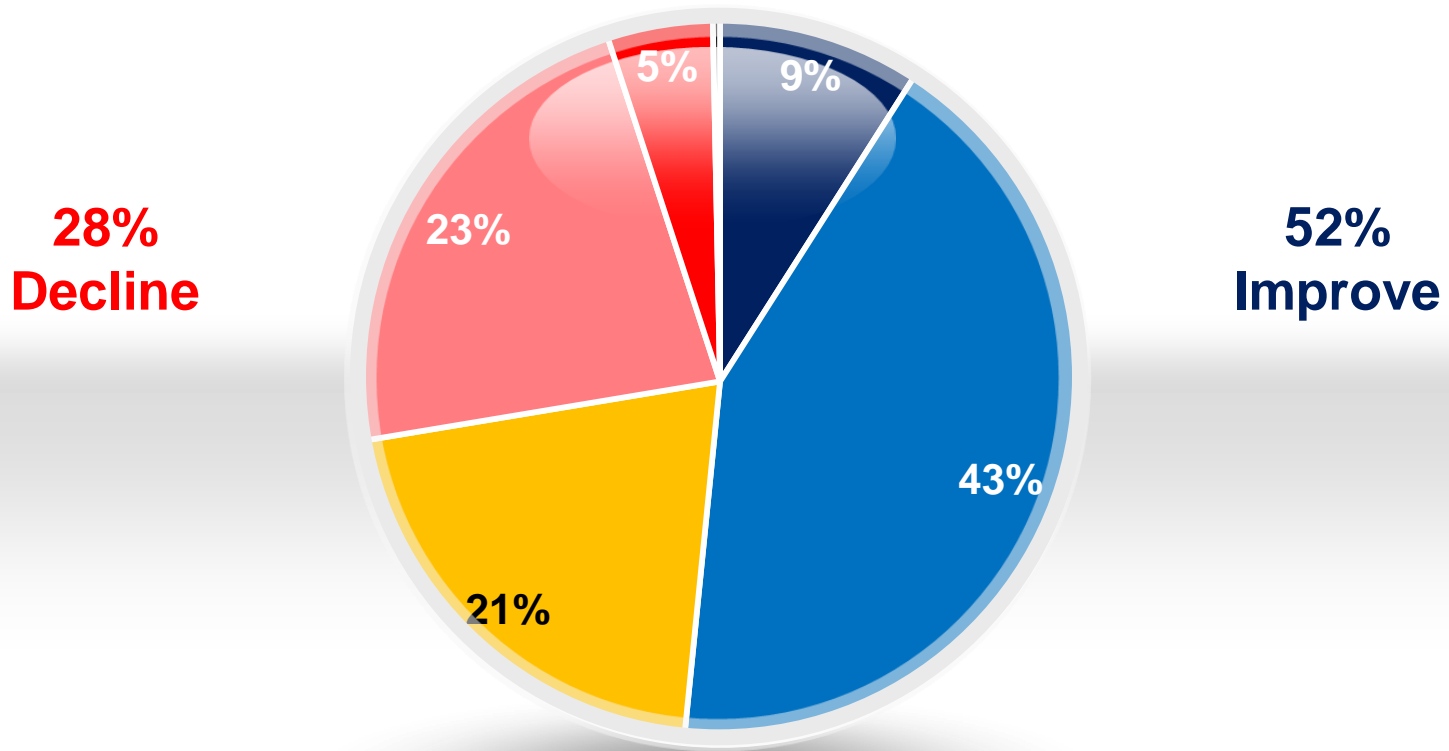


# Perception on the Economy

# Perception on the Economy: Personal Finances

Household financial situation now

- Strongly improve
- Strongly decline
- Remained the same
- Somewhat improve
- Somewhat decline
- Unsure/ Refuse



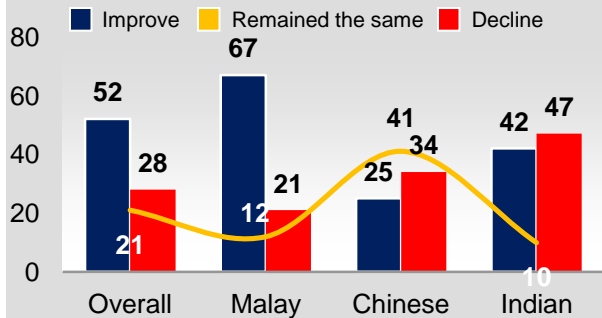
Q: How does the financial situation of your household now compared with what it was one year ago?



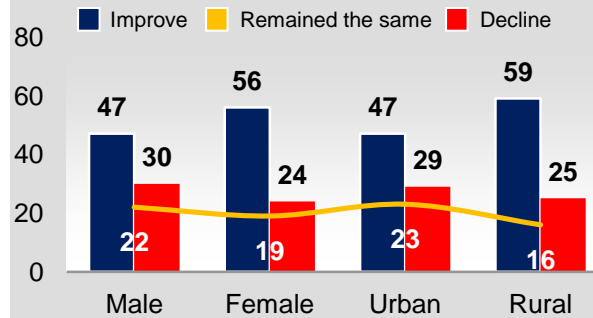
# Perception on the Economy: Personal Finances

## Household financial situation now

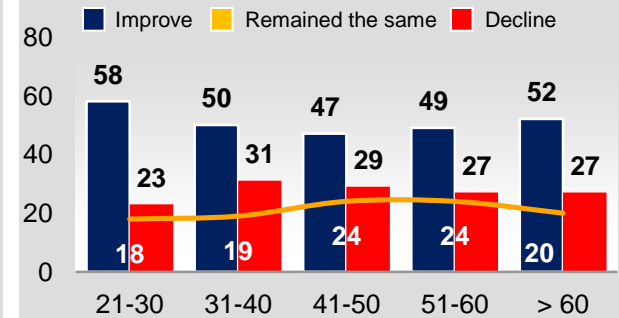
### Ethnicity



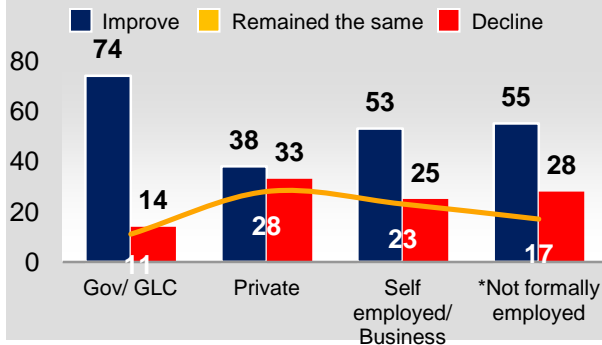
### Gender / Setting



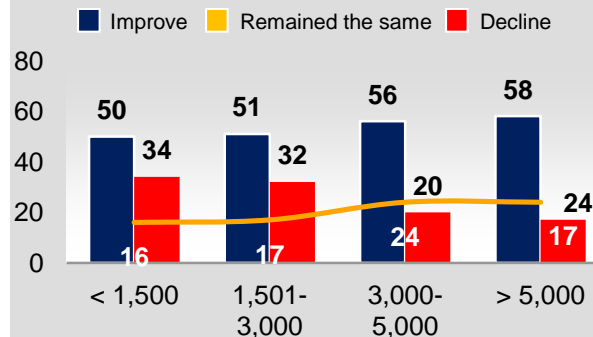
### Age Groups



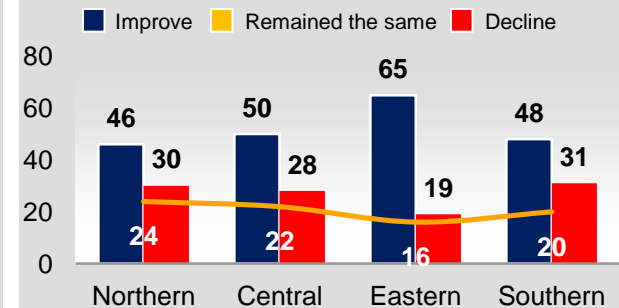
### Occupation



### Household income (RM)



### Region



\*Homemaker, Retired, Students, Unemployed

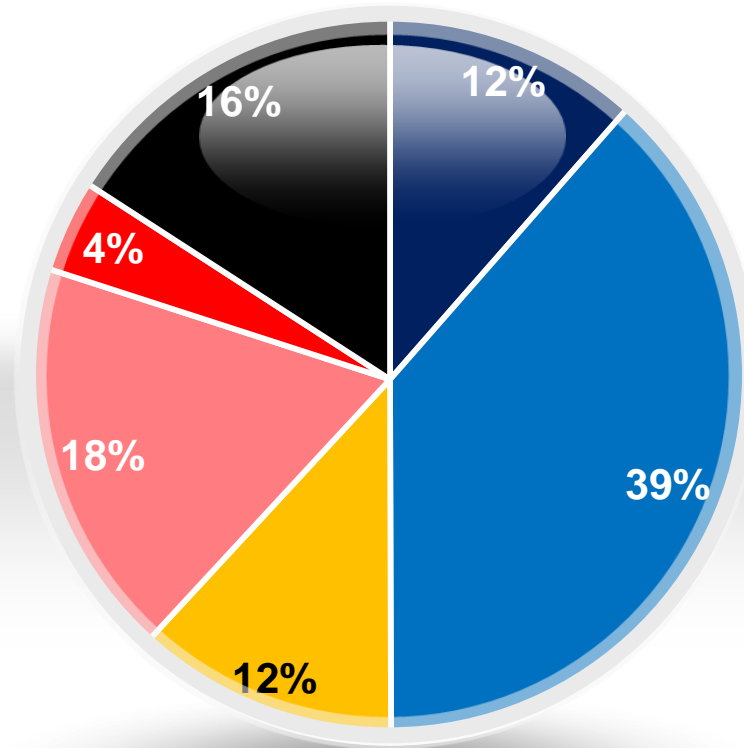
Q: How does the financial situation of your household now compared with what it was one year ago?

# Perception on the Economy: Personal Finances

Optimism towards household financial situation one year  
from now

- Strongly improve
- Strongly decline
- Remained the same
- Somewhat improve
- Somewhat decline
- Unsure/ Refuse

**22%  
Decline**



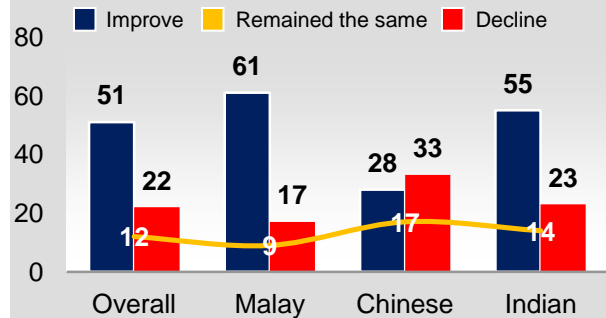
**51%  
Improve**

Q: How do you expect the financial situation of your household will be one year from now?

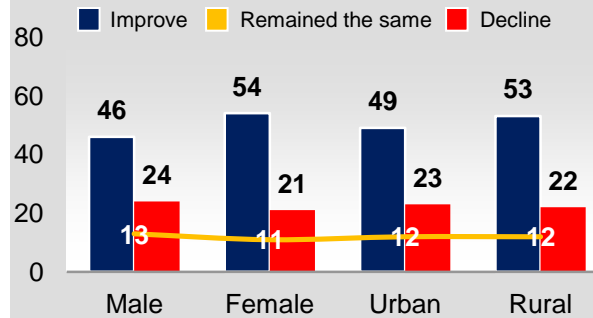
# Perception on the Economy: Personal Finances

Expected household financial situation one year from now

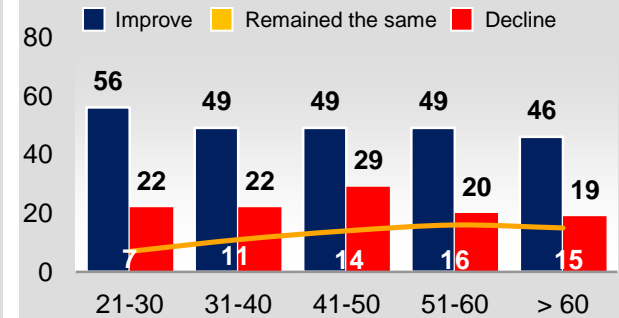
## Ethnicity



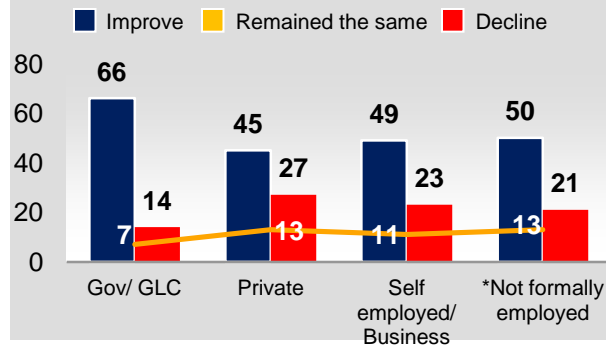
## Gender / Setting



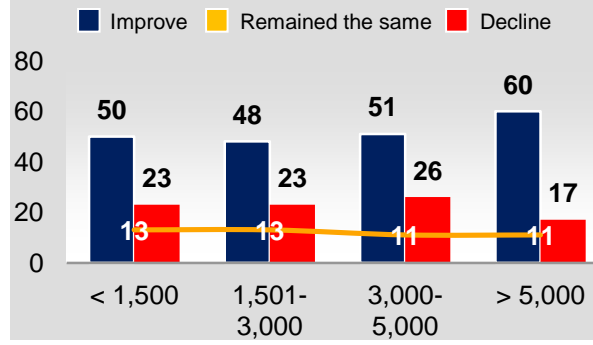
## Age Groups



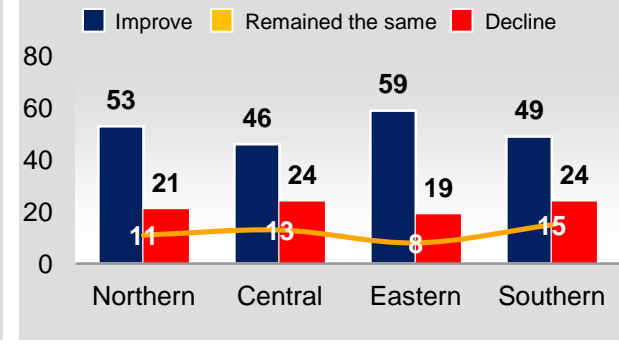
## Occupation



## Household income (RM)



## Region



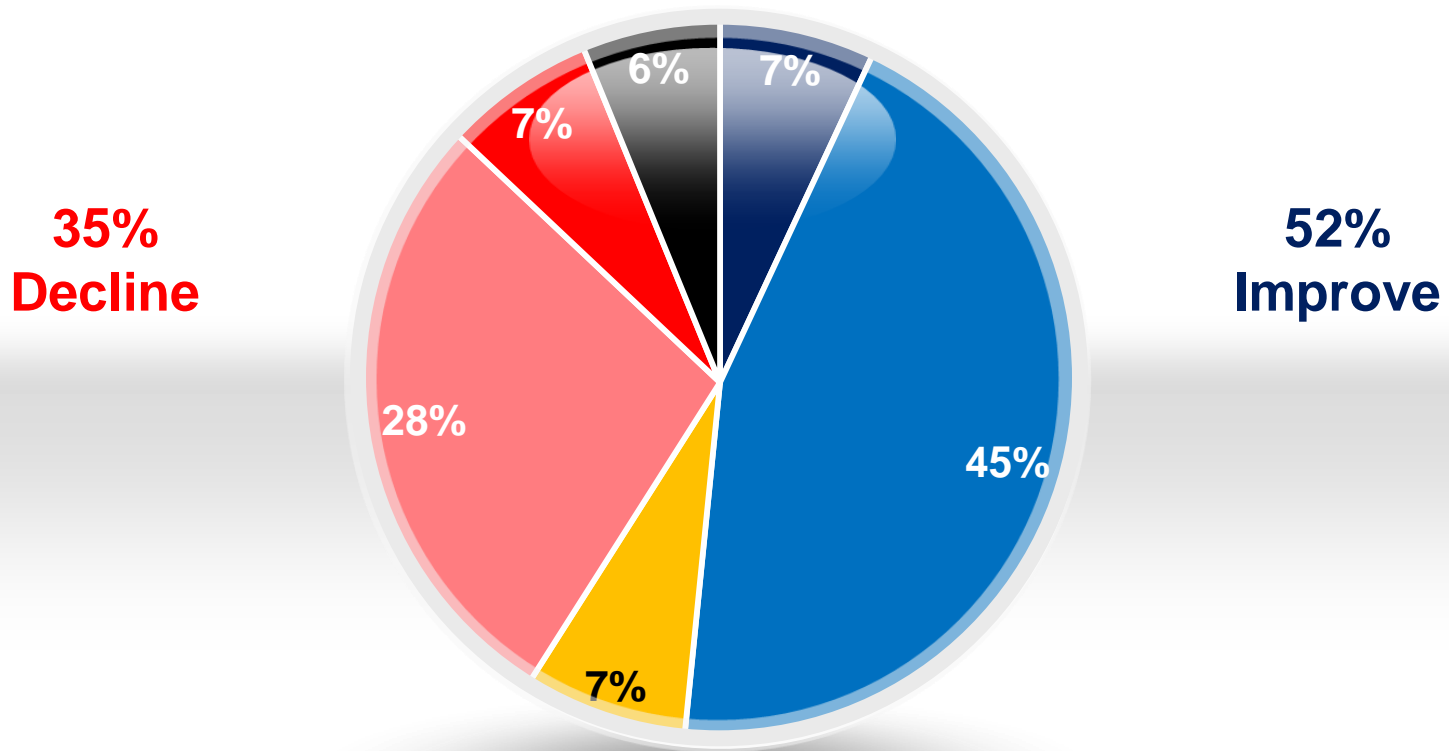
\*Homemaker, Retired, Students, Unemployed

Q: How do you expect the financial situation of your household will be one year from now?

# Perception on the Economy

Perceived national economic performance compared to one year ago

- Strongly improve
- Strongly decline
- Remained the same
- Somewhat improve
- Somewhat decline
- Unsure/ Refuse

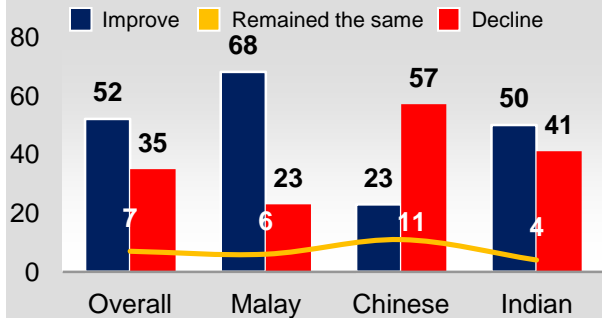


Q: How do you think the economy in Malaysia has changed compared what it was one year ago? Has it...

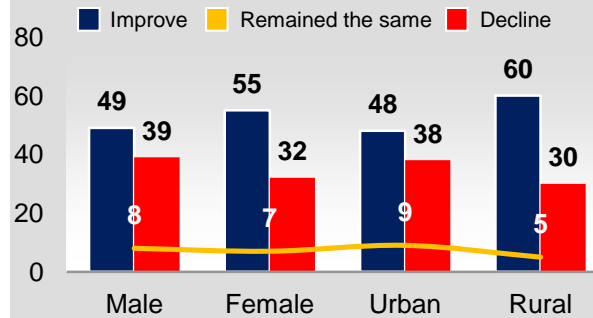
# Perception on the Economy

National economy today compared to one year ago

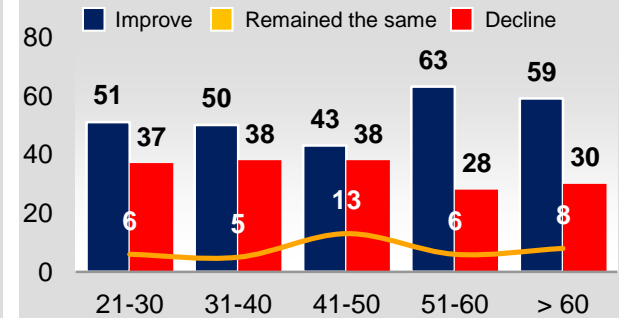
## Ethnicity



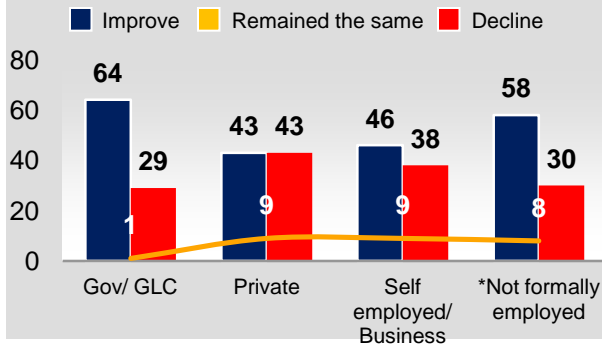
## Gender / Setting



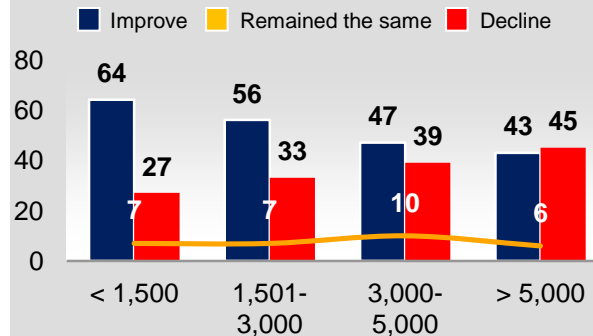
## Age Groups



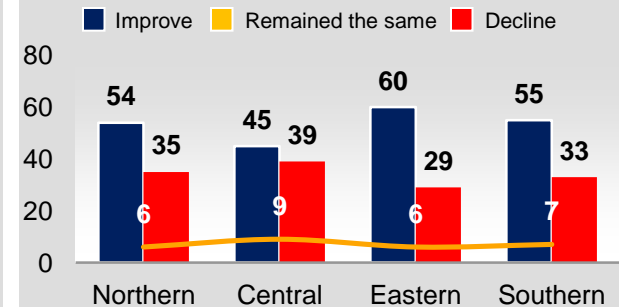
## Occupation



## Household income (RM)



## Region



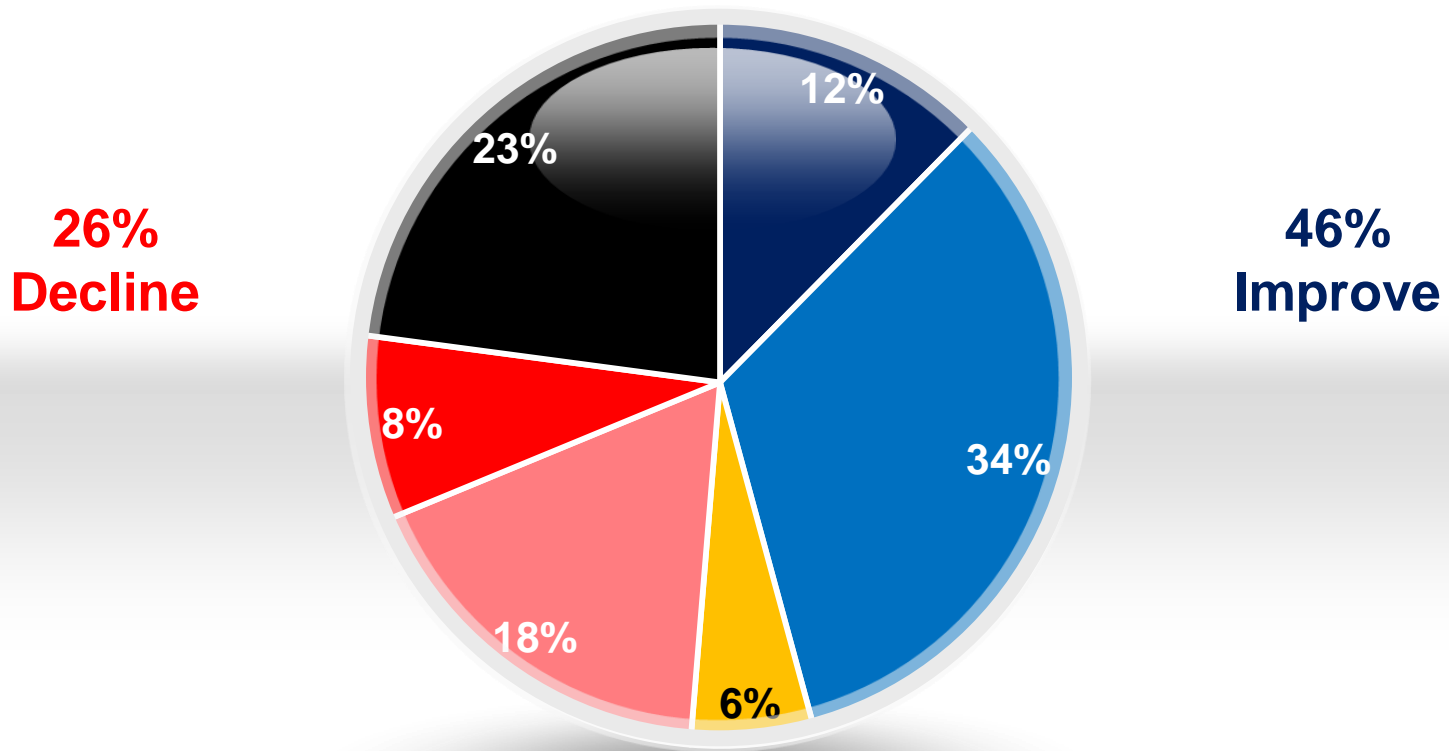
\*Homemaker, Retired, Students, Unemployed

Q: How do you think the economy in Malaysia has changed compared what it was one year ago? Has it...

# Economic Optimism

## Cautious outlook for 2013

- Strongly improve
- Strongly decline
- Remained the same
- Somewhat improve
- Somewhat decline
- Unsure/ Refuse

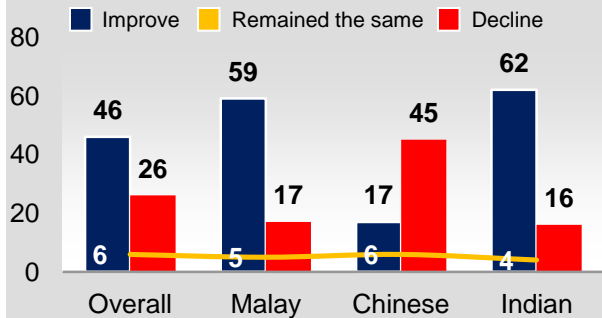


Q: How do you expect the economy in Malaysia to be one year from now?

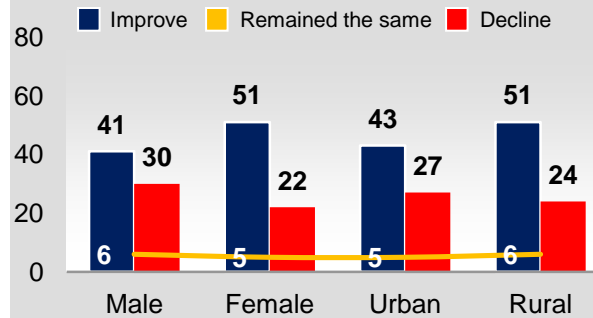
# Economic Optimism

Expected economy one year from now

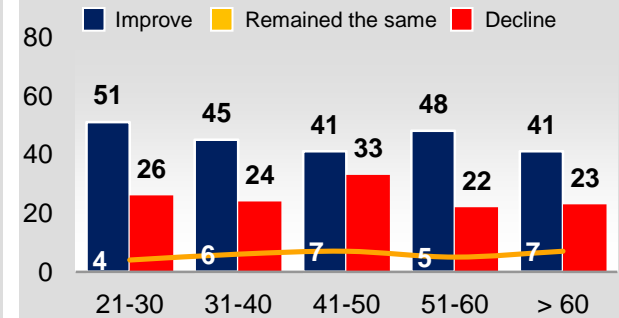
## Ethnicity



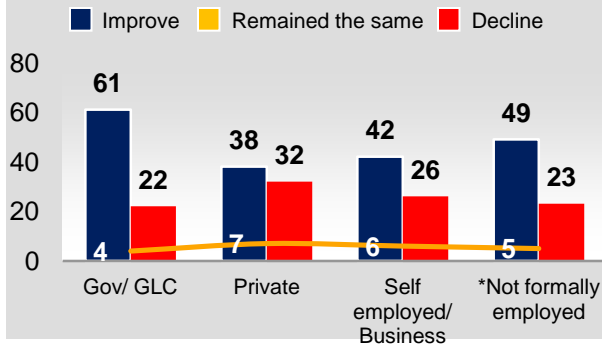
## Gender / Setting



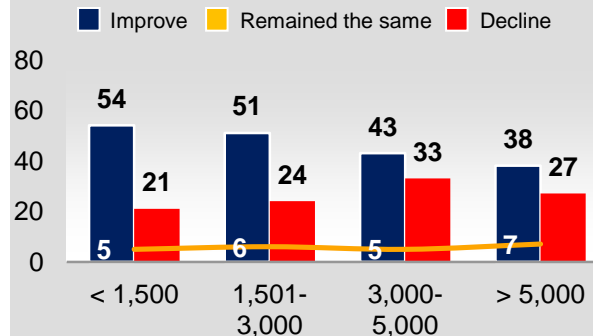
## Age Groups



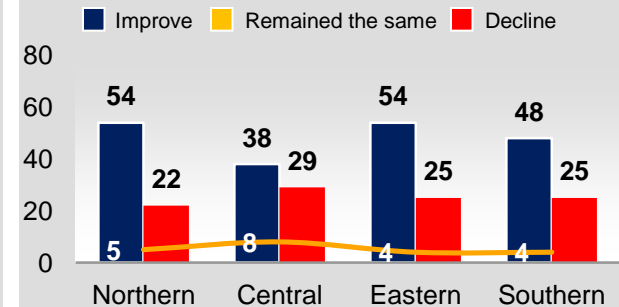
## Occupation



## Household income (RM)



## Region



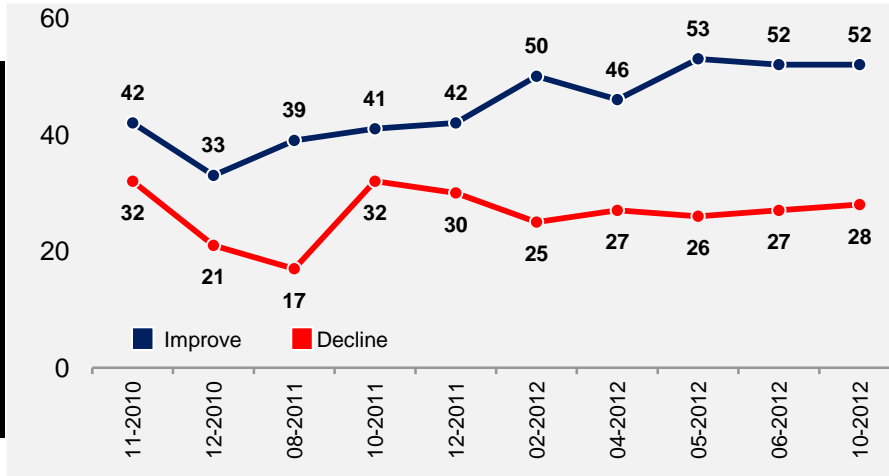
\*Homemaker, Retired, Students, Unemployed

Q: How do you expect the economy in Malaysia to be one year from now?

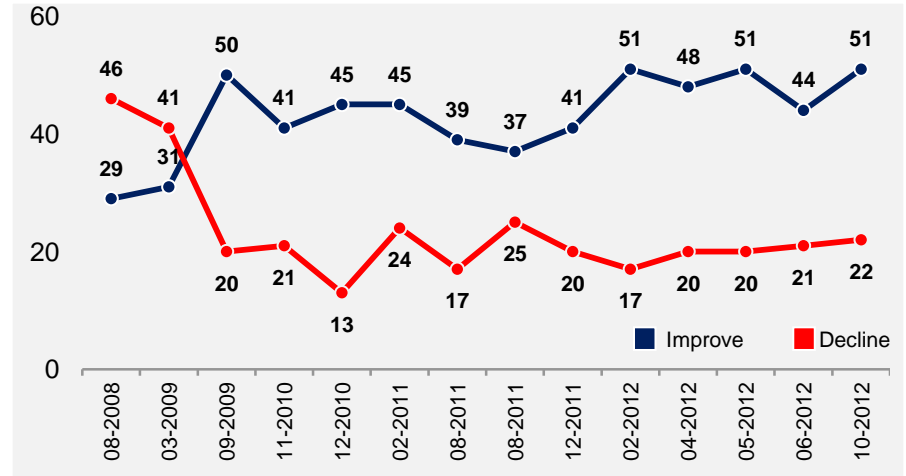
# Economic Sentiment Trendlines

## Present Compared to Previous Year

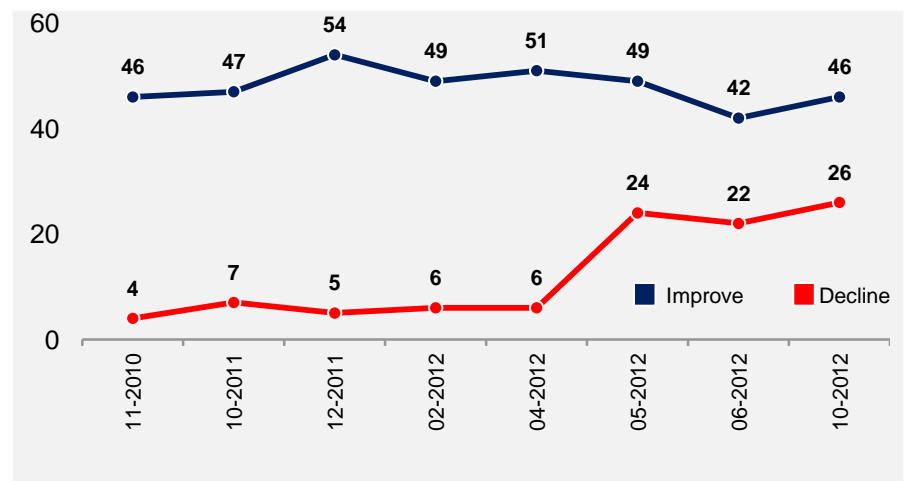
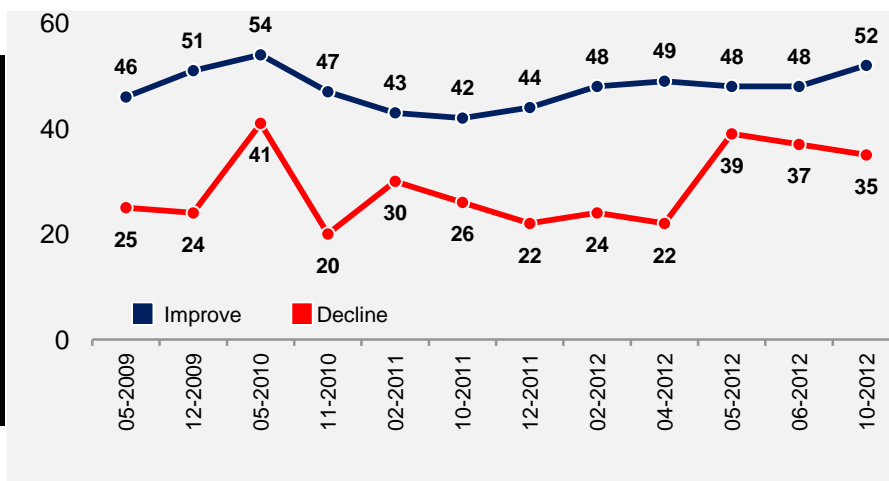
Personal Finances



## Optimism: Expectations for Next Year



National Economy



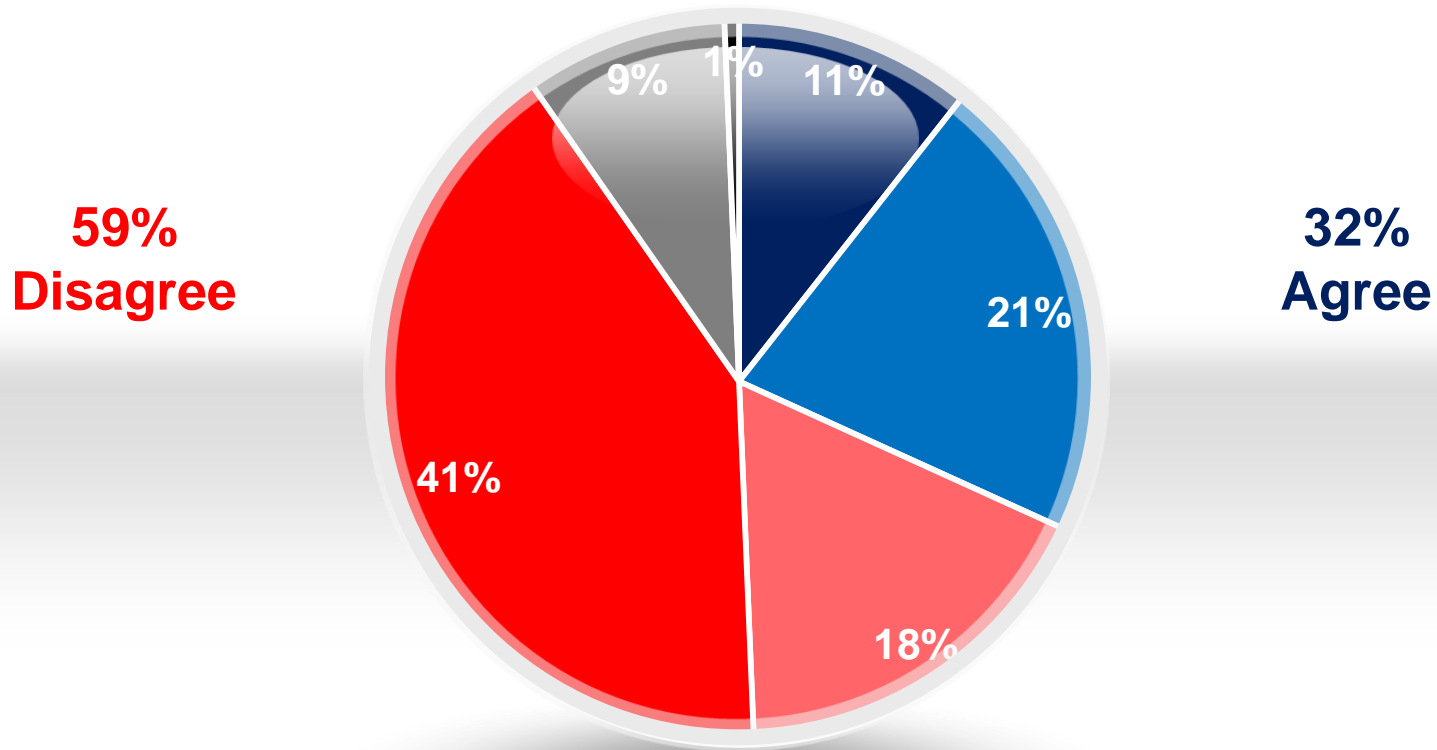




# Automated Enforcement System

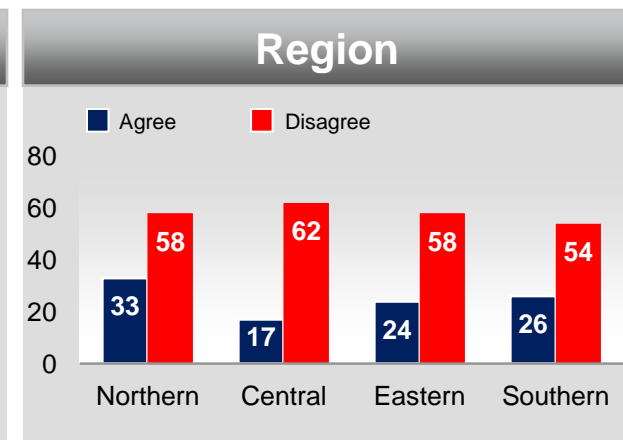
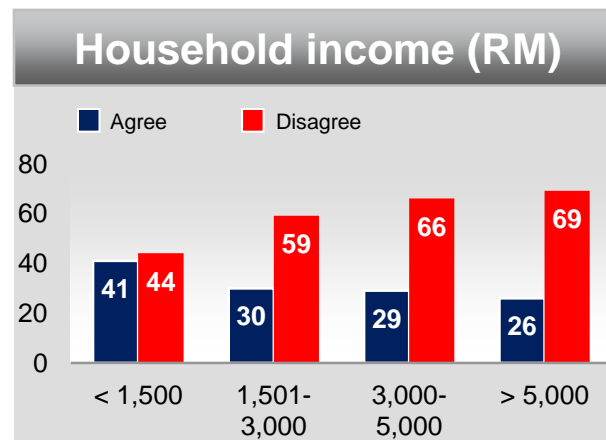
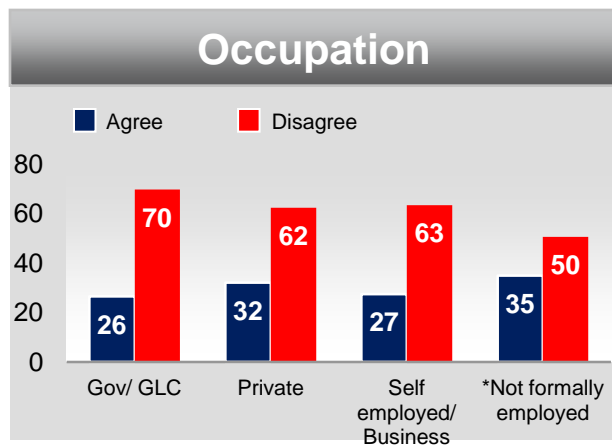
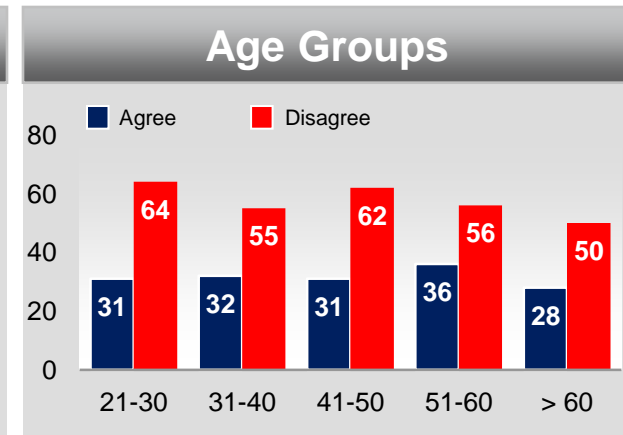
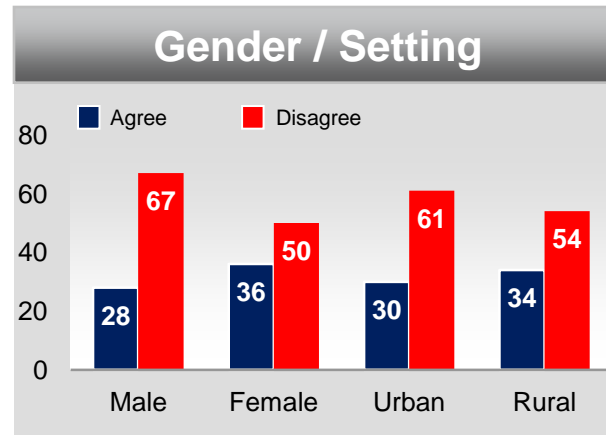
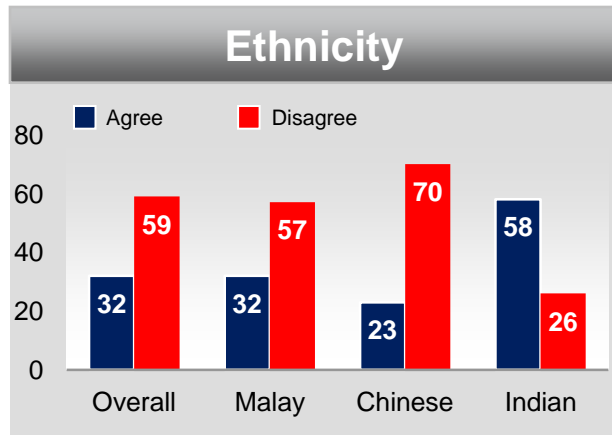
# Support for Automated Enforcement System (AES)

- Strongly agree
- Strongly disagree
- Unsure
- Somewhat agree
- Somewhat disagree
- Refuse



Q. How strongly do you agree or disagree with the government's decision to privatize the traffic monitoring camera system (Automated Enforcement System - AES) and the collection of highway speed summons?

# Support for Automated Enforcement System (AES)

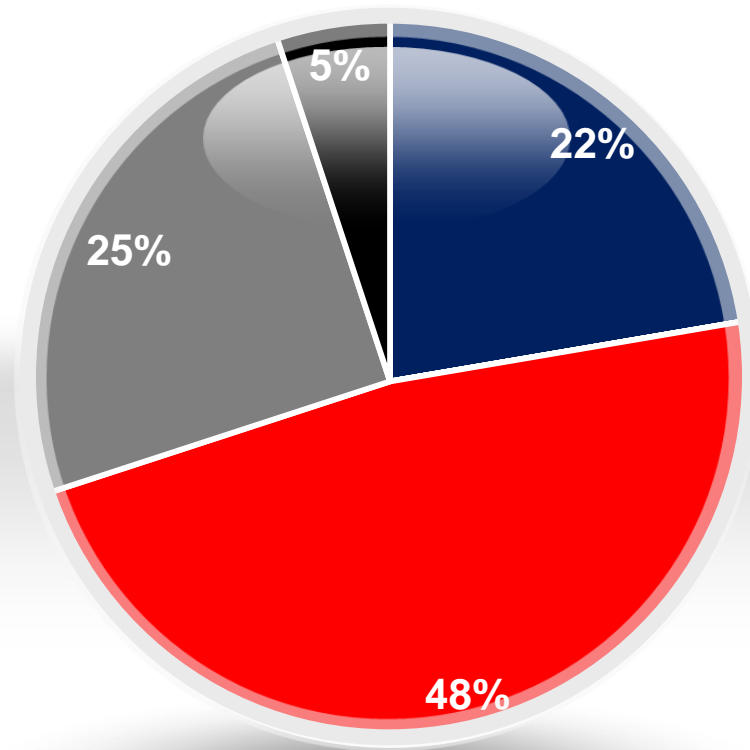


\* Homemaker, Retired, Students, Unemployed

Q. How strongly do you agree or disagree with the government's decision to privatize the traffic monitoring camera system (Automated Enforcement System - AES) and the collection of highway speed summons?

# Automated Enforcement System (AES)

- Based on the cost and the ability of the companies
- Political connection between the companies' owners and political leadership
- Unsure
- Refuse

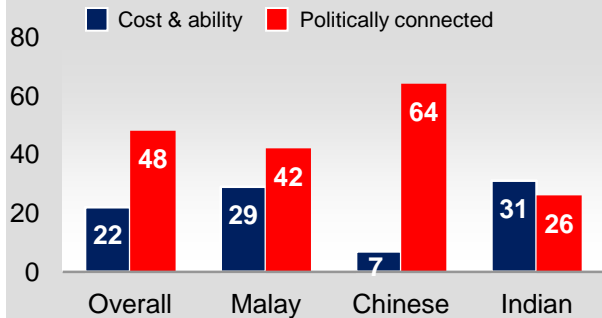


Q. In your opinion, do you think the selection of the operating system summons collection companies was done based on the costs and the ability of the companies involved or on the basis of a connection between the companies' owners and political leadership?

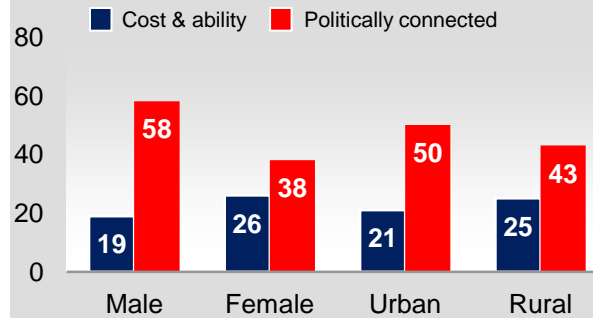
# Automated Enforcement System (AES)

Plurality believes political connection, rather than merit influenced selection of AES implementers

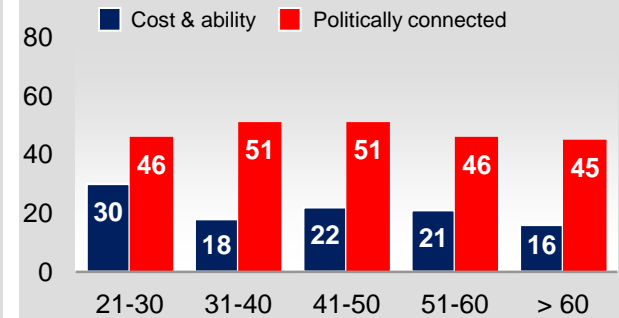
## Ethnicity



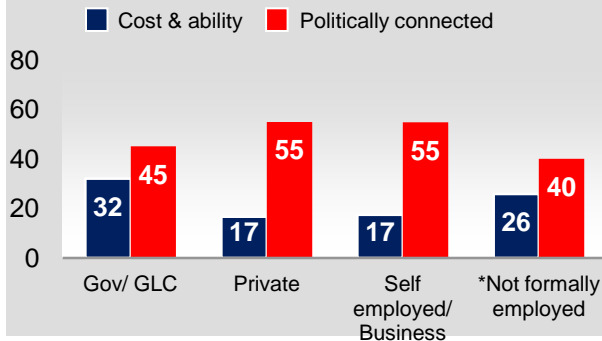
## Gender / Setting



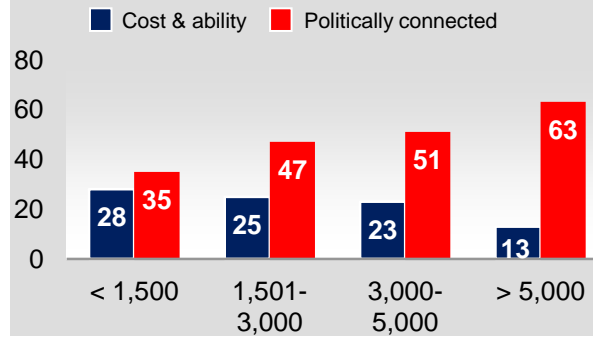
## Age Groups



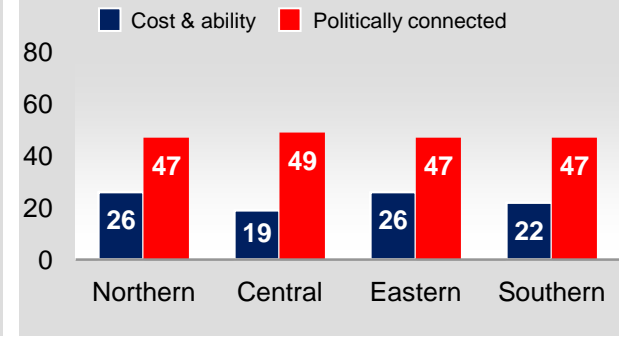
## Occupation



## Household income (RM)



## Region



\* Homemaker, Retired, Students, Unemployed

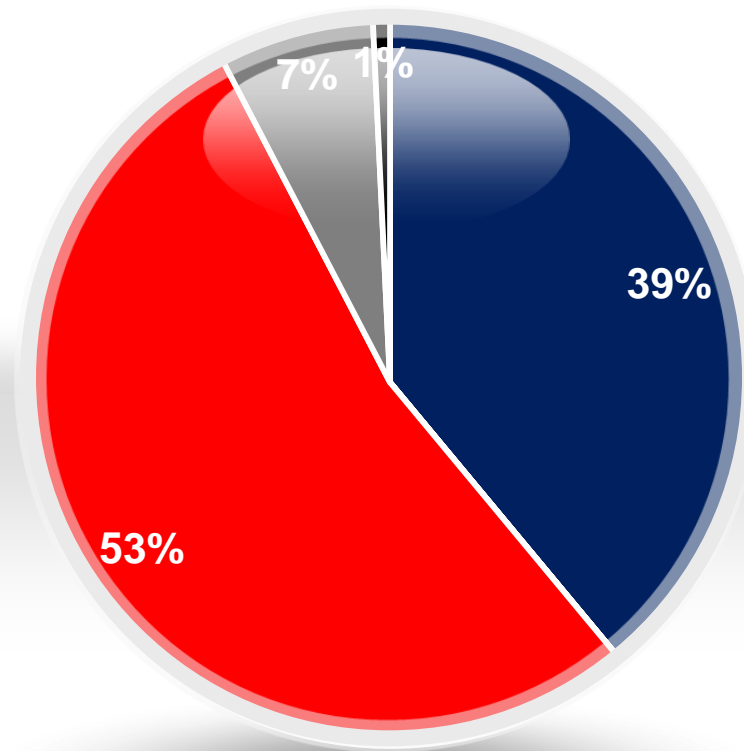
Q. In your opinion, do you think the selection of the operating system summons collection companies was done based on the costs and the ability of the companies involved or on basis of a connection between the companies' owners and political leadership?



## The Second BR1M

# Second BR1M

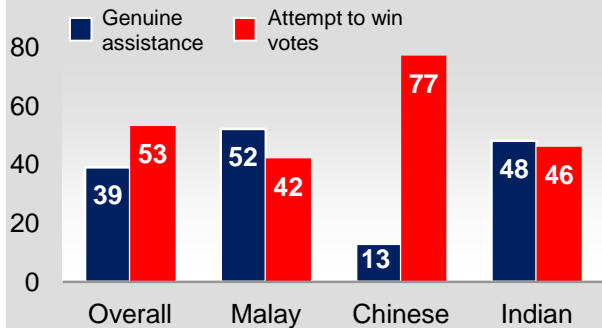
- Is a genuine assistance from the government
- Attempt to win votes for the next General Election
- Unsure
- Refuse



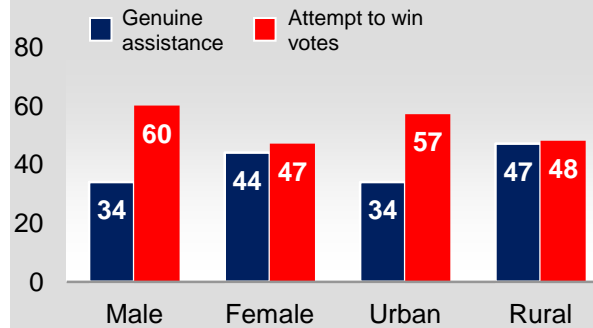
Q. In your view, do you think the second BR1M aid scheme proposal which introduced by the government is a genuine assistance from the government or an attempt to win votes for the next coming General Election (GE-13)?

# Second BR1M

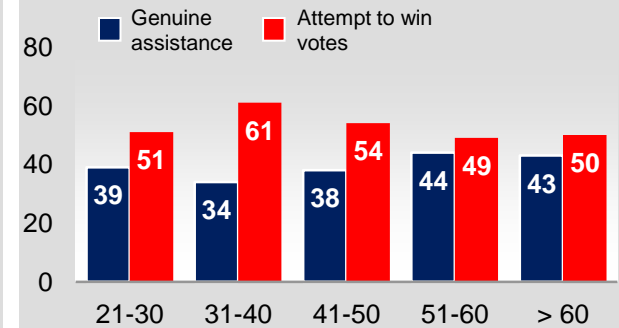
## Ethnicity



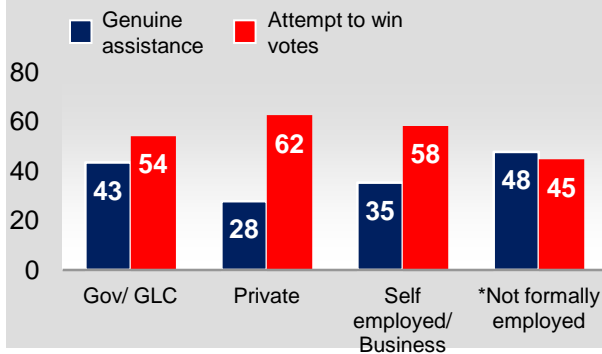
## Gender / Setting



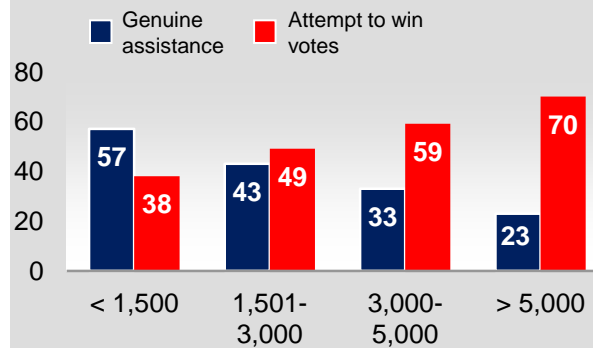
## Age Groups



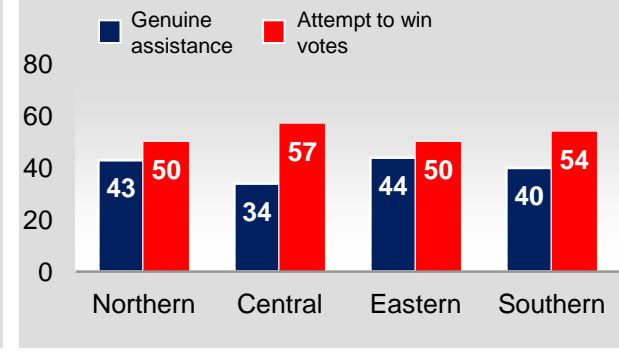
## Occupation



## Household income (RM)



## Region

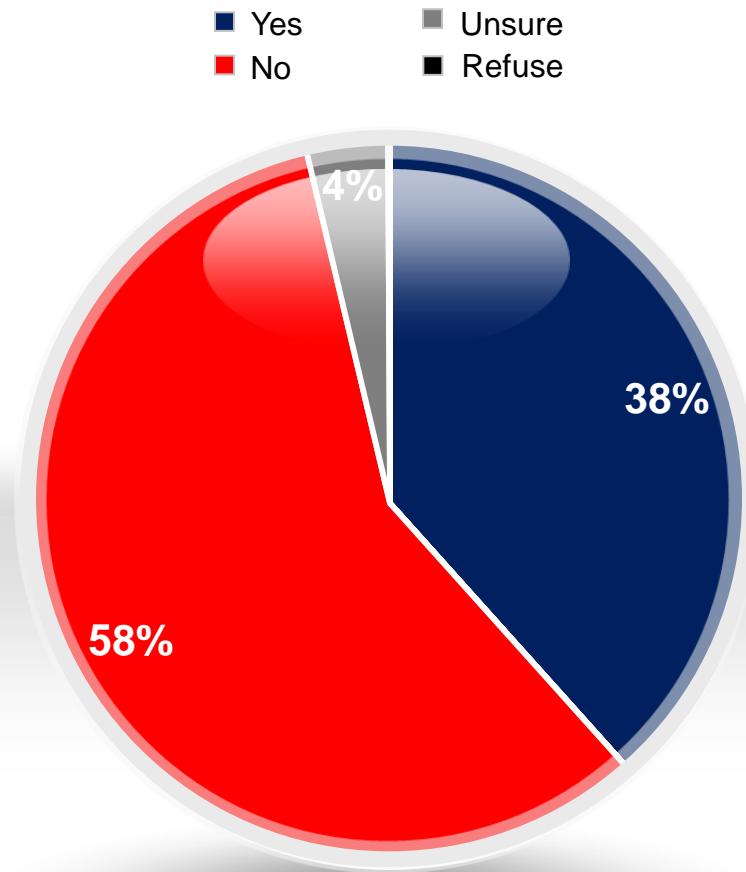


\*Homemaker, Retired, Students, Unemployed

Q. In your view, do you think the second BR1M aid scheme proposal which introduced by the government is a genuine assistance from the government or an attempt to win votes for the next coming General Election (GE-13)?



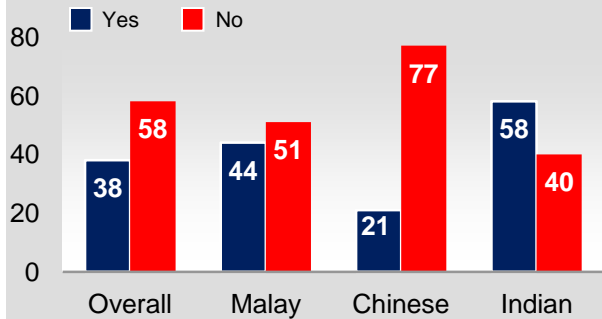
# Second BR1M Recipients



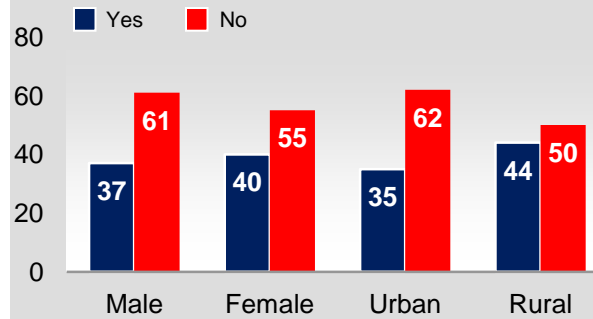
Q. Are you included in the group of second BR1M RM500 recipients?

# Second BR1M Recipients

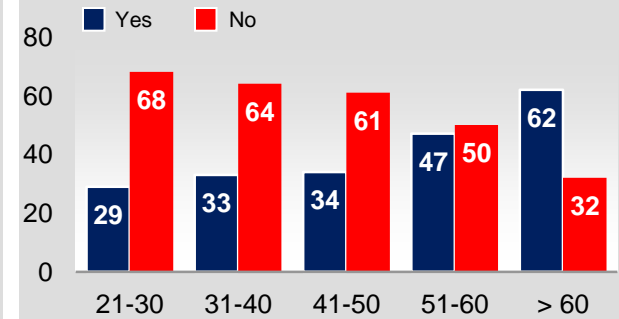
### Ethnicity



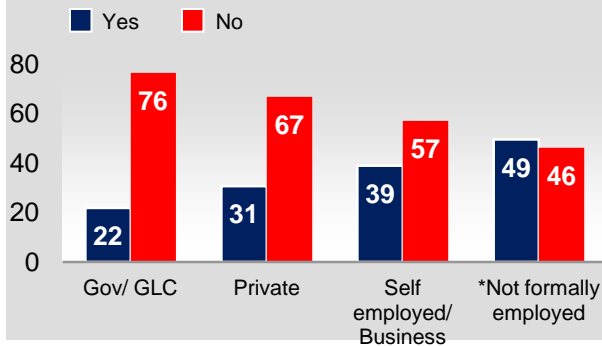
### Gender / Setting



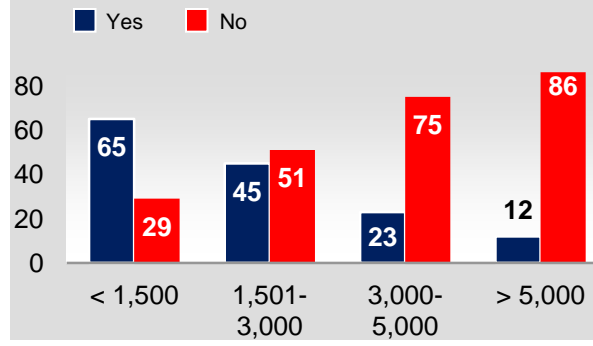
### Age Groups



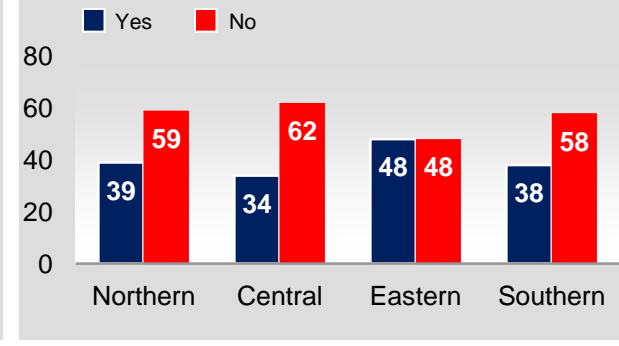
### Occupation



### Household income (RM)



### Region

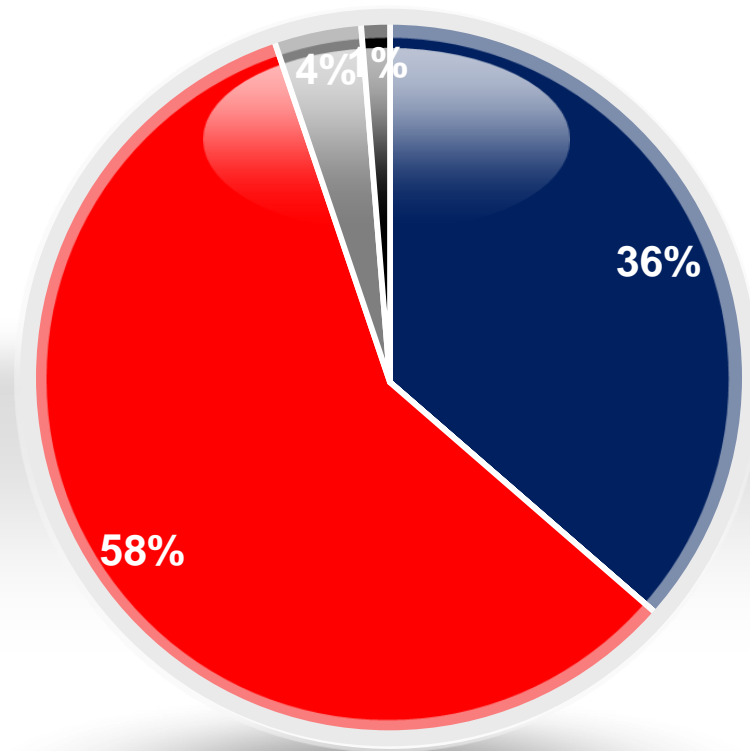


\* Homemaker, Retired, Students, Unemployed

Q. Are you included in the group of second BR1M RM500 recipients?

# View on BR1M

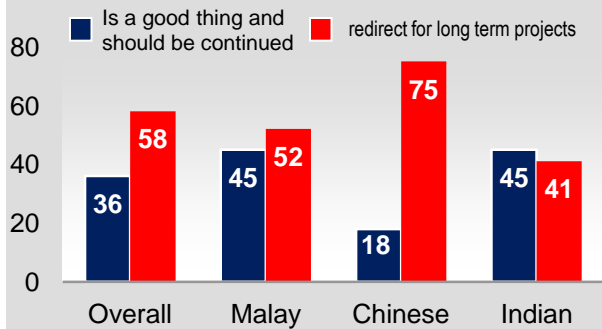
- Is a good thing and should be continued
- It is better to direct funds for long term development projects
- Unsure
- Refuse



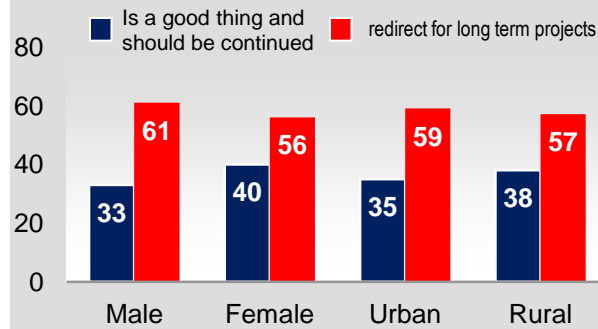
Q. Between these two statements, please tell me which one is closer to your opinion regarding with the government approached in giving funds directly to the people. (e.g. BR1M)

# View on BR1M

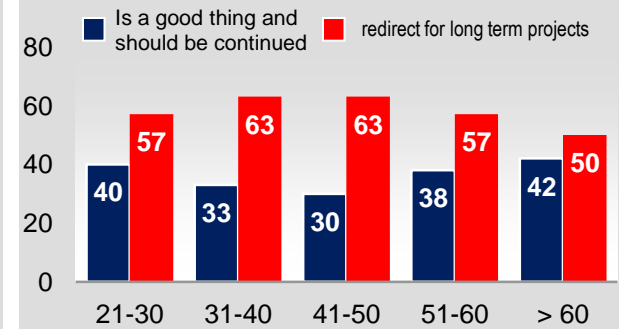
## Ethnicity



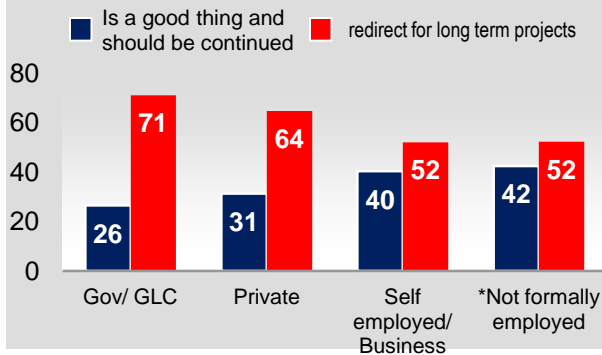
## Gender / Setting



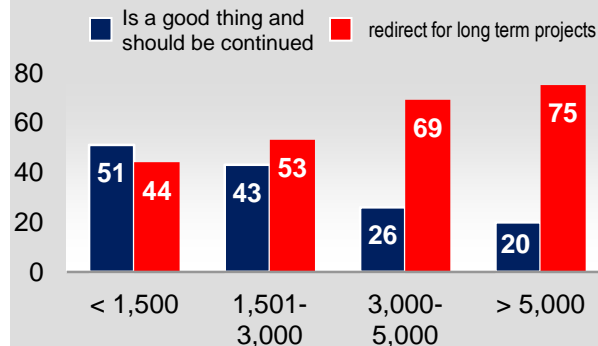
## Age Groups



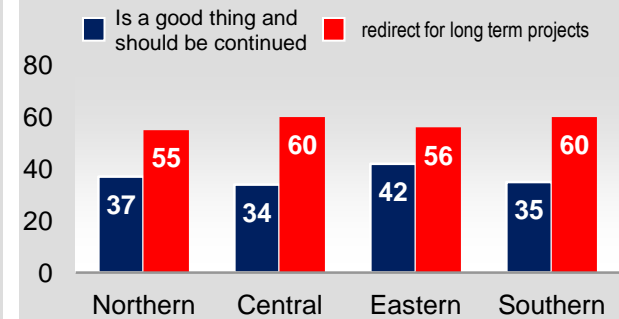
## Occupation



## Household income (RM)



## Region



\* Homemaker, Retired, Students, Unemployed

Q. Between these two statements, please tell me which one is closer to your opinion regarding with the government approached in giving funds directly to the people. (e.g. BR1M)