



Public Opinion Survey on MH 370 Crisis for The Malaysian Insider

24th – 30th March 2014

Methodology

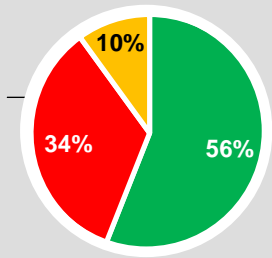
- 1029 respondents aged 16 and above were interviewed via telephone
- Survey respondents in all states across Peninsular Malaysia
- Respondents were selected through random stratified sampling method along the lines of ethnicity, gender, age and parliament constituencies
- Respondents were interviewed in their own language of preferences
- Survey margin of error estimated at $\pm 3.06\%$
- The survey was conducted on 24 – 30 March 2014
- Survey commissioned by The Malaysian Insider

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.

Respondent Profile

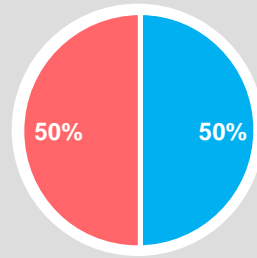
Ethnicity

Malay Chinese Indian

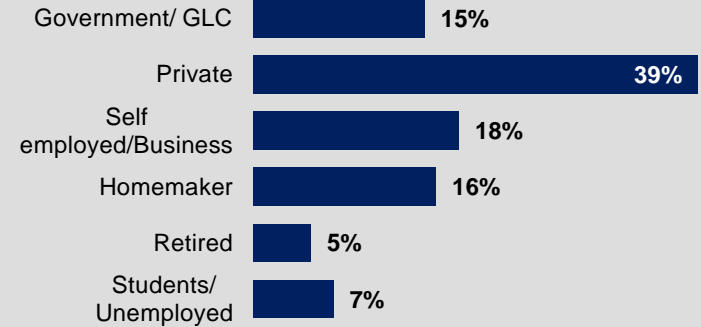


Gender

Male Female

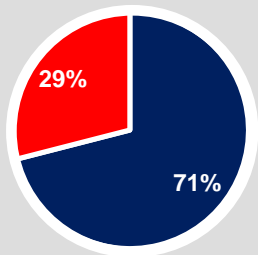


Occupation

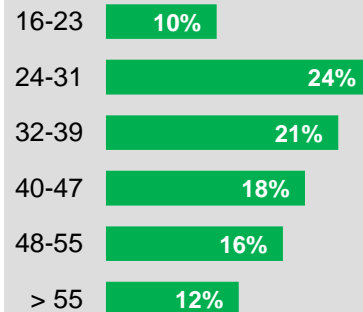


Internet Access

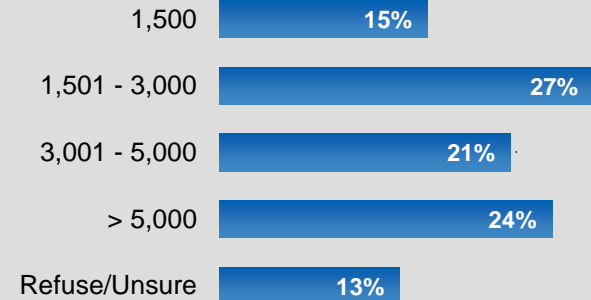
Yes No



Age Group

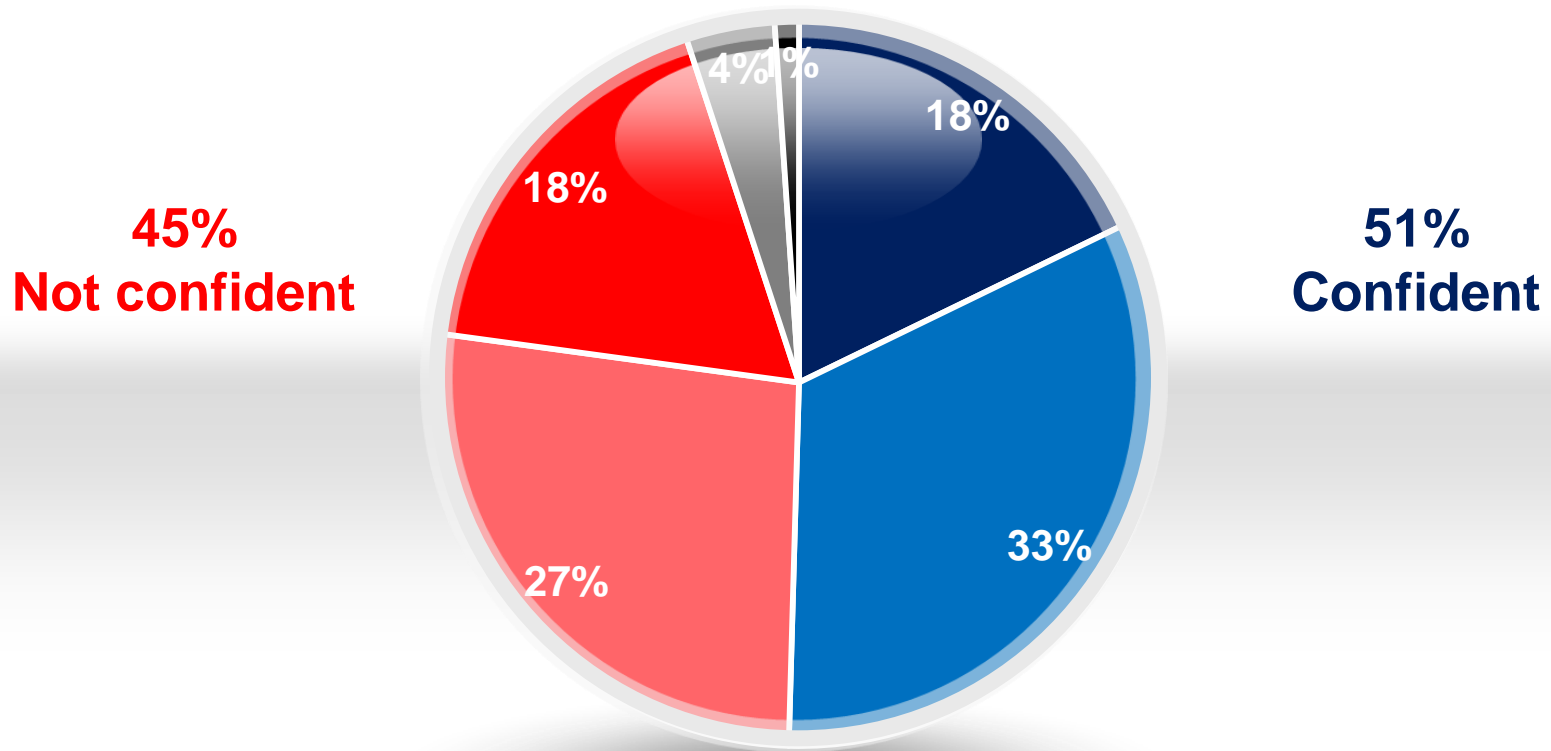


Household income (RM)



Confidence in Government post MH370

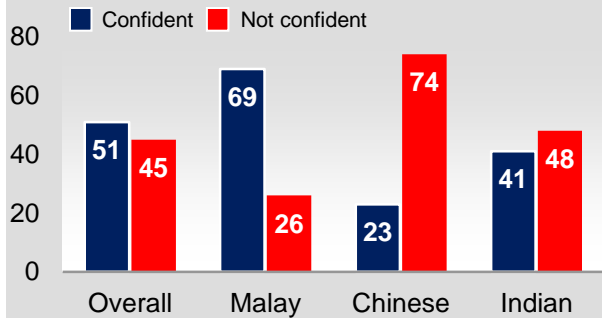
- Very confident
- Somewhat confident
- Not confident at all
- Somewhat not confident
- Unsure
- Refuse



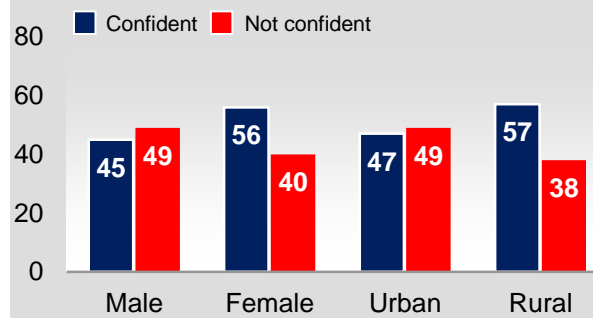
Q: Has the performance of the government in handling the MH370 crisis made you more confident/less confident of the government after this incident?

Confidence in Government post MH370

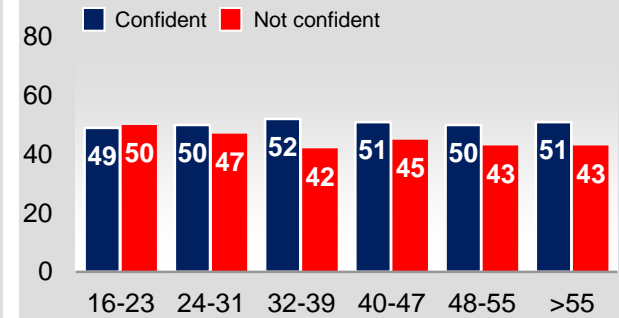
Ethnicity



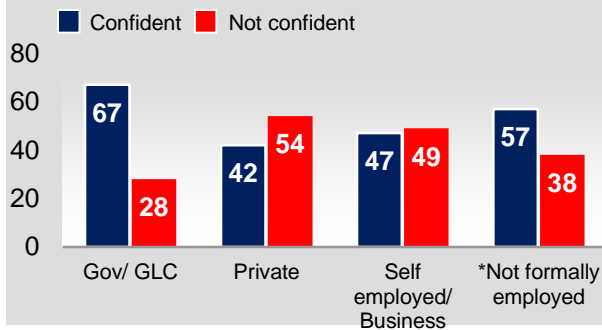
Gender / Setting



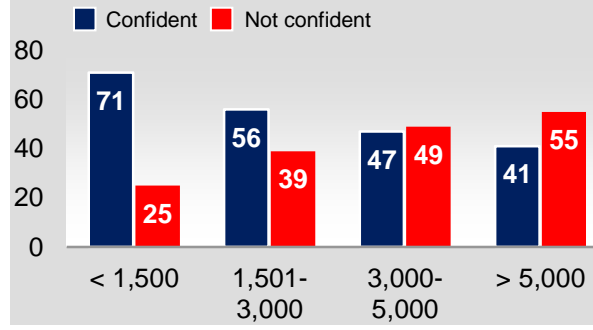
Age Group



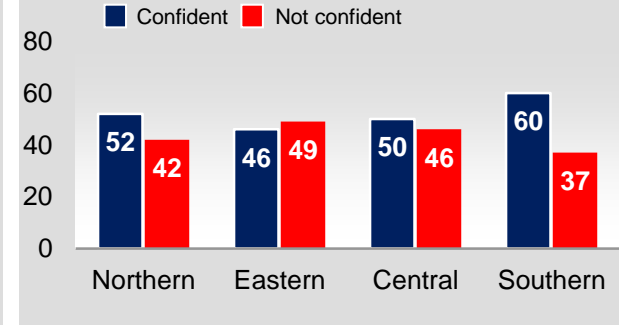
Occupation



Household income (RM)



Region

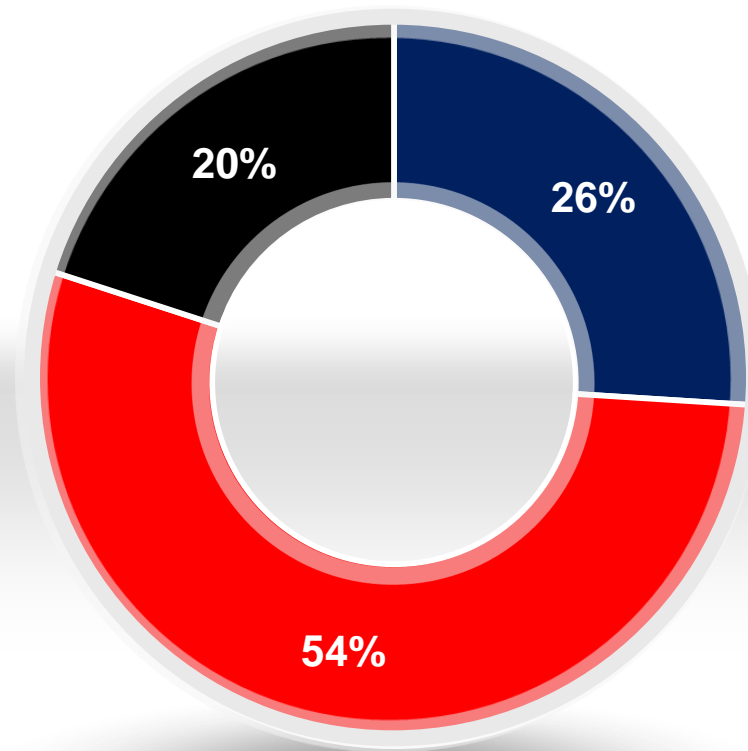


* Homemaker, Retired, Students, Unemployed

Q: Has the performance of the government in handling the MH370 crisis made you more confident/less confident of the government after this incident?

Perception on Transparency

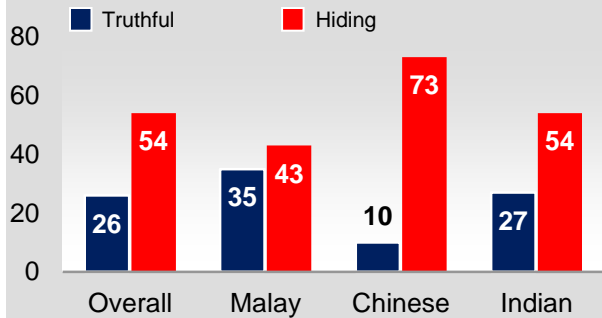
■ Truthful ■ Hiding ■ Unsure/Refuse



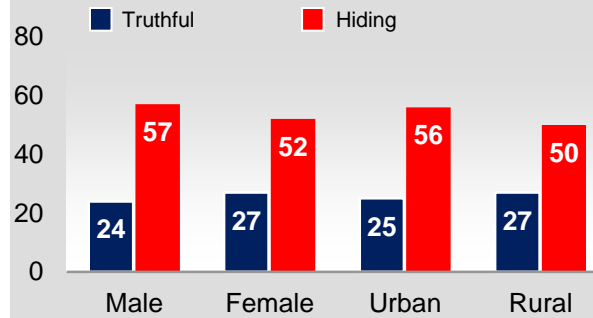
Q: Do you think the government has been truthful or has been hiding anything about MH370?

Perception on Transparency

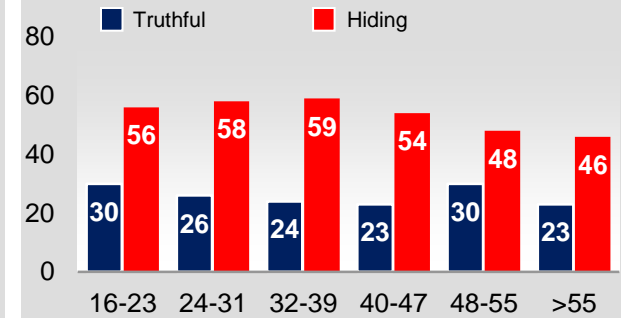
Ethnicity



Gender / Setting



Age Group

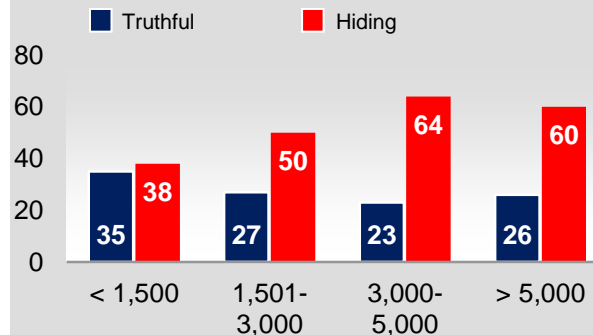


Occupation

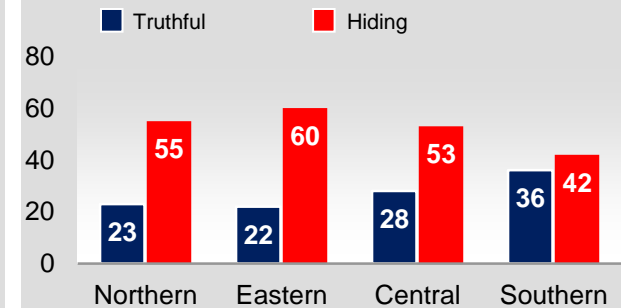


* Homemaker, Retired, Students, Unemployed

Household income (RM)



Region



Q: Do you think the government has been truthful or has been hiding anything about MH370?