National Public Opinion Survey
June 2012

22 June – 29 June 2012
Methodology

- 1010 voters aged 21 and above were interviewed via telephone
- The survey respondents in all states across Peninsular Malaysia
- Voters were selected through random stratified sampling method along the lines of ethnicity, gender, age and state.
- Survey margin of error estimated at ±3.08%
- The survey was conducted between 22nd June and 29th June 2012

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.
Respondent Profile

**Ethnicity**
- Malay: 32%
- Chinese: 9%
- Indian: 59%

**Gender**
- Male: 50%
- Female: 50%

**Occupation**
- Government/GLC: 10%
- Private: 27%
- Self employed: 18%
- Homemaker: 23%
- Retired: 14%
- Students/Unemployed: 8%

**Internet Access**
- With internet access: 40%
- Without internet access: 60%

**Age**
- 21-30: 25%
- 31-40: 25%
- 41-50: 17%
- 51-60: 16%
- > 60: 17%

**Household income (RM)**
- 1,500: 24%
- 1,501 - 3,000: 30%
- 3,001 - 5,000: 20%
- > 5,000: 19%
- Refuse/Unsure: 7%
Respondent Profile (Continued)

**Religion**
- Muslim: 59
- Non-Muslim: 41

**Setting**
- Urban: 63
- Rural: 38

**Region**
- Northern: 18
- Central: 38
- Eastern: 21
- Southern: 24

**Voting Status**
- Every election: 72
- Every other election: 20
- Never voted before: 8

**Education Level**
- No formal education: 1
- Primary school: 13
- Secondary school: 49
- Diploma & equivalent: 18
- Degree and above: 19

**State**
- Perlis: 1
- Kedah: 9
- Pulau Pinang: 8
- Perak: 13
- Selangor: 17
- KL: 8
- Kelantan: 8
- Terengganu: 6
- Pahang: 7
- N.Sembilan: 5
- Melaka: 4
- Johor: 14
Overview
Direction of the Country
In general, slightly over half of the respondents were optimistic towards the direction of the country.

Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?
Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?

* Homemaker, Retired, Students, Unemployed

**Notes:**
- **Ethnicity:** Overall: 54% Right, 37% Wrong; Malay: 67% Right, 27% Wrong; Chinese: 54% Right, 31% Wrong; Indian: 53% Right, 40% Wrong.
- **Gender / Setting:** Male: 51% Right, 40% Wrong; Female: 58% Right, 34% Wrong; Urban: 51% Right, 41% Wrong; Rural: 60% Right, 30% Wrong.
- **Age Groups:** 21-30: 58% Right, 35% Wrong; 31-40: 50% Right, 40% Wrong; 41-50: 42% Right, 43% Wrong; 51-60: 61% Right, 33% Wrong; > 60: 62% Right, 30% Wrong.
- **Occupation:** Overall: 65% Right, 31% Wrong; Gov/GLC: 47% Right, 42% Wrong; Private: 50% Right, 37% Wrong; Self-employed/Business: 59% Right, 34% Wrong.
- **Household income (RM):** < 1,500: 63% Right, 30% Wrong; 1,501-3,000: 57% Right, 33% Wrong; 3,001-5,000: 48% Right, 43% Wrong; > 5,000: 53% Right, 37% Wrong.
- **Region:** Northern: 46% Right, 39% Wrong; Central: 52% Right, 40% Wrong; Eastern: 64% Right, 31% Wrong; Southern: 56% Right, 35% Wrong.

**National Public Opinion Survey**
N=1010, 22 - 29 June 2012
Direction of the Country

54% RIGHT DIRECTION (n=549)
- Economy turns better: 22%
- Quality of national leadership (positive): 11%
- Peaceful condition in the country/state: 10%
- Rapid or good development/good condition of infrastructure: 10%
- Help From Government (e.g. Finance, BR1M): 6%

37% WRONG DIRECTION (n=370)
- Price hike/inflation/rising cost of living: 17%
- Political instability in general: 11%
- Crime & public safety in general (eg. rob, snatch, rape): 7%
- Unfavourable economic condition in general: 7%
- Corruption in general: 7%

Q: What is the reason for you to say so?
Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?
Q: Do you feel things in this country are going in the right direction, or do you feel things have gotten on the wrong track?
Issues
## Top Issues

### Number one problem facing people in this country today

<table>
<thead>
<tr>
<th>Economic Issues (39%)</th>
<th>Social Problems/ Crime (12%)</th>
<th>Political instability in general (8%)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price hike/inflation/rising cost of living (22%)</td>
<td>Crime &amp; public safety in general (eg. robberies, snatch, rape) (5%)</td>
<td>Political instability in general (4%)</td>
</tr>
<tr>
<td>Low wages and uneven salaries between private and government sector (8%)</td>
<td>Social problems among youth (4%)</td>
<td>Quality of national leadership (2%)</td>
</tr>
<tr>
<td>Lack of employment opportunities/Unemployment (4%)</td>
<td>Drug abuse (1%)</td>
<td>Quality of politicians - attitude/working behavior (1%)</td>
</tr>
<tr>
<td>Unfavorable economic condition in general (4%)</td>
<td>Society social problems (1%)</td>
<td>Internal bickering in parties (eg. MCA-MCA, PAS-PAS) (&lt;1%)</td>
</tr>
<tr>
<td>Lack of job/business opportunities for own race (&lt; 1%)</td>
<td>Moral decline (1%)</td>
<td>Lack of political understanding (&lt;1% )</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Racial (7%)</th>
<th>Corruption in general (2%)</th>
<th>Others</th>
</tr>
</thead>
<tbody>
<tr>
<td>Racial inequality (3%)</td>
<td>Corruption in general (2%)</td>
<td>Education systems (2%)</td>
</tr>
<tr>
<td>Lack of unity among Malaysians/Worse ethnic relations (2%)</td>
<td>Corruption among politicians/leaders (&lt;1%)</td>
<td>Poverty in general (2%)</td>
</tr>
<tr>
<td>Favoritism of establishment towards other races (1%)</td>
<td>Corruption among government officials (eg: polis) (&lt;1%)</td>
<td>LYNAS and BERSIH Issues (2%)</td>
</tr>
<tr>
<td>Malays are not united (1% )</td>
<td></td>
<td>Development and infrastructures (1%)</td>
</tr>
</tbody>
</table>

### Q: Being as specific as you can, what is the number one problem facing people in this country today?
Top Issues

Q: Being as specific as you can, what is the number one problem facing people in this country today?
Expectation on Federal Government

Issues that need attention from the Federal Government

Q: From the following, please choose two (2) issues which you think need attention from the Federal government.
Expectation on Federal Government

Top 5 issues that need attention from the Federal Government.

Q: From the following, please choose two (2) issues which you think need attention from the Federal government.
Government and Leadership
Performance of the Prime Minister

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?

- 64% Satisfied
- 28% Dissatisfied
- 19% Somewhat satisfied
- 9% Somewhat dissatisfied
- 5% Very satisfied
- 2% Very dissatisfied
- 2% Unsure
- 2% Refuse

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Performance of the Prime Minister

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Performance of the Prime Minister

Satisfaction versus Dissatisfaction

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Performance of the Prime Minister

Satisfaction level across Ethnicity

Q: How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?
Perception towards the Government

Q: Some people say they are happy with the government, while others are dissatisfied and others say they are angry? Which one best describes how you feel?
Perception towards the Government

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Q: Some people say they are happy with the **Government** while others are dissatisfied and others say they are angry? Which one best describes how you feel?