Peninsular Malaysia Voters Opinion Poll Quarter 2 / 2010

6 – 16 May 2010
Methodology

- **1028** randomly selected *registered voters* aged 21+ were interviewed via telephone for the survey.

- Respondents were selected via random stratified sampling method along the lines of state of residence, ethnicity, gender and age.

- Survey was carried out between 6th – 16th May 2010.

- Survey margin of error estimated at ±3.10%.

- Important events during survey period: Sibu by-election, debate on Aminulrasyid and other police shooting cases, cancellation of May 13 Malay assembly in Kuala Terengganu by GERTAK, announcement of sports betting licence, MP of Wangsa Maju quit PKR & allegation of abuse of power in Selangor sand mining.

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.
Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028

Respondent Profile pt.1

Ethnic

- Malay: 59%
- Chinese: 32%
- Indian: 9%

Occupation

- Management: 4%
- Self-employed: 13%
- Professional: 9%
- Executive: 7%
- Non-executive: 18%
- Not in work force: 47%

Age

- 21-30: 19%
- 31-40: 21%
- 41-50: 23%
- 51-60: 21%
- 61 & above: 16%

Gender

- Male: 51%
- Female: 49%

Setting

- Urban: 57%
- Rural: 43%

Included society segments of: Student (4%), Unemployed (5%), Homemaker (25%) & Retired (14%)
General Overview
Considering the conditions in the country today, how strongly would you say that things are heading in the right or wrong direction?
Considering the conditions in the country today, how strongly would you say that things are heading in the right or wrong direction?
Considering the conditions in the country today, how strongly would you say that things are heading in the right or wrong direction?
Right Direction

And what would you say is the issue that is the main reason for your answer?

- Economy turns better & increase in peoples' quality of life: 21%
- Quality of national leadership (administration/policy/concept): 19%
- United M'sian, peaceful condition & better progress in the country: 17%
- Rapid or good development/ good condition of infrastructure: 8%
- Unfavourable economic condition (poverty/unemployment/mismanagement): 2%
- Quality of education: 2%
- Racial inequality & worsen ethnic relations (quota/ lack of unity/favouritism): 2%
- Political instability/ unrest political debate: 2%
- Price hike/ inflation/ rising cost of living: 1%
- Political stability in general: 1%
- Others: 5%
- Don't know: 11%
- No response: 6%
Wrong Direction

And what would you say is the issue that is the main reason for your answer?

- Racial inequality & worsen ethnic relations (quota/ lack of unity/favouritism) 16%
- Unfavourable economic condition (poverty/unemployment/mismanagement) 15%
- Political instability/ unrest political debate 12%
- Incompetence & corruption 11%
- Price hike/ inflation/ rising cost of living 10%
- Quality of national leadership (administration/policy/concept) 7%
- Social problems 6%
- Crime & public safety in general 3%
- Illegal foreigner [PATI] 2%
- Non-Islamic national leadership 2%
- No/ less development (infrastructure/uneven development) 2%
- Quality of education 2%
- Economy turns better & increase in peoples' quality of life 1%
- Others 5%
- Don't know 6%
- No response 2%
What in your view is the most important problem that needs solving in the country today?

<table>
<thead>
<tr>
<th>Issue</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Price hike &amp; rising cost of living</td>
<td>6%</td>
</tr>
<tr>
<td>Management of country’s economy/wealth/resources</td>
<td>4%</td>
</tr>
<tr>
<td>Jobs opportunity &amp; unemployment</td>
<td>3%</td>
</tr>
<tr>
<td>Unstable/unfavourable economy/business condition</td>
<td>3%</td>
</tr>
<tr>
<td>Income stagnation &amp; income gap</td>
<td>2%</td>
</tr>
<tr>
<td>Provide assistances for the needy &amp; less beurecracy</td>
<td>2%</td>
</tr>
<tr>
<td>Shortage of consumer goods - sugar</td>
<td>1%</td>
</tr>
<tr>
<td>Less development/ infrastructure (road/public amenities)</td>
<td>1%</td>
</tr>
<tr>
<td>Social problems in general</td>
<td>11%</td>
</tr>
<tr>
<td>Social problems - abandon babies</td>
<td>3%</td>
</tr>
<tr>
<td>Unity &amp; communalism among Malaysians</td>
<td>7%</td>
</tr>
<tr>
<td>Unfair/unequal treatment across races</td>
<td>4%</td>
</tr>
<tr>
<td>Malay issues - Malay unity/supremacy</td>
<td>2%</td>
</tr>
<tr>
<td>Unrest national political debate/too much politicking</td>
<td>8%</td>
</tr>
<tr>
<td>Leadership &amp; governance</td>
<td>2%</td>
</tr>
<tr>
<td>Crime, public safety &amp; national security</td>
<td>7%</td>
</tr>
<tr>
<td>Influx of foreign immigrants</td>
<td>3%</td>
</tr>
<tr>
<td>Corruption, abuse of power, public admin &amp; abuse of power</td>
<td>9%</td>
</tr>
<tr>
<td>National education system</td>
<td>4%</td>
</tr>
<tr>
<td>Others</td>
<td>3%</td>
</tr>
<tr>
<td>None</td>
<td>4%</td>
</tr>
<tr>
<td>Don’t know</td>
<td>9%</td>
</tr>
<tr>
<td>No response</td>
<td>1%</td>
</tr>
</tbody>
</table>

Economic Issues: 22%
Social Issues: 14%
National Unity Issues: 13%
Political Issues: 10%
Crime & Safety Issues: 10%
Economy
Moving on to the subject of the economy, can you tell me how favourable or unfavourable are things with respect to the following….?

- Very unfavorable
- Somewhat unfavorable
- Somewhat favorable
- Very favorable
- Don't know
- No response

<table>
<thead>
<tr>
<th>Category</th>
<th>Very unfavorable</th>
<th>Somewhat unfavorable</th>
<th>Somewhat favorable</th>
<th>Very favorable</th>
<th>Don't know</th>
<th>No response</th>
</tr>
</thead>
<tbody>
<tr>
<td>The national economy</td>
<td>4%</td>
<td>3%</td>
<td>11%</td>
<td>8%</td>
<td>6%</td>
<td>4%</td>
</tr>
<tr>
<td>Your personal income</td>
<td>4%</td>
<td>5%</td>
<td>8%</td>
<td>25%</td>
<td>11%</td>
<td>1%</td>
</tr>
<tr>
<td>Prices of consumer goods and services</td>
<td>2%</td>
<td>1%</td>
<td>21%</td>
<td>35%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Job opportunities</td>
<td>2%</td>
<td>7%</td>
<td>4%</td>
<td>10%</td>
<td>6%</td>
<td>2%</td>
</tr>
<tr>
<td>Business opportunities</td>
<td>2%</td>
<td>11%</td>
<td>6%</td>
<td>38%</td>
<td>35%</td>
<td>8%</td>
</tr>
</tbody>
</table>
For media release only

Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028

Moving on to the subject of the economy, can you tell me how favourable or unfavourable are things with respect to the following: **The national economy**
Moving on to the subject of the economy, can you tell me how favourable or unfavourable are things with respect to the following….? **The national economy**
Moving on to the subject of the economy, can you tell me how favorable or unfavorable are things with respect to the following….

- Personal income
- Prices of consumer items and services
- Job opportunities
- Business opportunities

The graph shows the percentage of favorable responses over time from various polls conducted from February 2008 to June 2010. The percentages fluctuate over the period, with some periods showing a higher percentage of favorable responses than others.
How do you expect our country’s economy to be one year from now?

- **Total (1028):**
  - Decline: 26%
  - Remain the same: 44%
  - Improve: 53%
  - DK/NR: 5%

- **Malay (603):**
  - Decline: 23%
  - Remain the same: 11%
  - Improve: 44%
  - DK/NR: 9%

- **Chinese (334):**
  - Decline: 35%
  - Remain the same: 12%
  - Improve: 33%
  - DK/NR: 4%

- **Indian (90):**
  - Decline: 37%
  - Remain the same: 16%
  - Improve: 51%
  - DK/NR: 6%
How do you expect our country’s economy to be one year from now?

- **Peninsula M'sia**
- **Malay**
- **Chinese**
- **Indian**

![Graph showing economic expectations from 2008 to 2010](graph.png)
For media release only

Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028

How strongly do you agree or disagree that the government is spending public money prudently?

- Strongly disagree: 2% 
- Somewhat disagree: 7% 
- Somewhat agree: 19% 
- Strongly agree: 45% 
- Don't know: 26% 
- No response: 13%

45% Disagree
46% Agree
33%
Perspectives on Aspects of the New Economic Model
How strongly do you agree or disagree with the following statements...

1. The government should protect Bumiputra businesses for a limited time only, i.e.: up to 5 years before opening up to all
   - Strongly disagree: 7%
   - Somewhat disagree: 15%
   - Somewhat agree: 21%
   - Strongly agree: 32%
   - Don't know: 1%

2. The government should encourage competition among Bumiputras to secure government contracts
   - Strongly disagree: 8%
   - Somewhat disagree: 12%
   - Somewhat agree: 10%
   - Strongly agree: 14%
   - Don't know: 9%

3. The government contracts should be given to the best company regardless which ethnic group it belongs to
   - Strongly disagree: 10%
   - Somewhat disagree: 23%
   - Somewhat agree: 43%
   - Strongly agree: 16%
   - Don't know: 11%

4. The government should reserve some of the contracts for Bumiputra companies and create competition among them
   - Strongly disagree: 21%
   - Somewhat disagree: 43%
   - Somewhat agree: 16%
   - Strongly agree: 31%
   - Don't know: 10%

5. The government should stop maintaining Bumiputra quotas as it unattractive to investors
   - Strongly disagree: 20%
   - Somewhat disagree: 21%
   - Somewhat agree: 16%
   - Strongly agree: 31%
   - Don't know: 7%
How strongly do you agree or disagree with the following statements… \textbf{The government should protect Bumiputra businesses for a limited time only i.e.: up to 5 years before opening up to all.}

![Chart showing agreement levels for total population and Bumiputera and non-Bumiputera groups.](chart.png)
How strongly do you agree or disagree with the following statements...

**The government should encourage competition among Bumiputras to secure government contracts.**

- **Total (1028):**
  - Strongly disagree: 8%
  - Somewhat disagree: 12%
  - Somewhat agree: 45%
  - Strongly agree: 27%
  - Don't know: 7%
  - No response: 1%

- **Bumiputra (603):**
  - Strongly disagree: 8%
  - Somewhat disagree: 11%
  - Somewhat agree: 48%
  - Strongly agree: 25%
  - Don't know: 8%
  - No response: 1%

- **Non-Bumiputra (424):**
  - Strongly disagree: 10%
  - Somewhat disagree: 12%
  - Somewhat agree: 40%
  - Strongly agree: 30%
  - Don't know: 7%
  - No response: 1%
Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028

How strongly do you agree or disagree with the following statements…

Government contracts should be given to the best company regardless of which ethnic group it belongs to.

Total (1028)

- Strongly disagree: 10%
- Somewhat disagree: 9%
- Somewhat agree: 34%
- Strongly agree: 42%
- Don’t know: 4%

Bumiputera (603)

- Strongly disagree: 15%
- Somewhat disagree: 14%
- Somewhat agree: 40%
- Strongly agree: 27%
- Don’t know: 4%

Non-Bumiputera (424)

- Strongly disagree: 2%
- Somewhat disagree: 3%
- Somewhat agree: 26%
- Strongly agree: 65%
- Don’t know: 1%

Legend:
- Strongly disagree
- Somewhat disagree
- Somewhat agree
- Strongly agree
- Don’t know
- No response
How strongly do you agree or disagree with the following statements...

**The government should reserve some of the contracts for Bumiputra companies and create competition among them.**

![Bar chart showing responses to the question](chart.png)
How strongly do you agree or disagree with the following statements...

**The government should stop maintaining Bumiputra quota as it is unattractive to investors.**

- **Total (1028):**
  - Strongly disagree: 47%
  - Somewhat disagree: 41%
  - Somewhat agree: 21%
  - Strongly agree: 20%
  - Don't know: 10%
  - No response: 2%

- **Bumiputera (603):**
  - Strongly disagree: 49%
  - Somewhat disagree: 69%
  - Somewhat agree: 20%
  - Strongly agree: 15%
  - Don't know: 6%
  - No response: 8%

- **Non-Bumiputera (424):**
  - Strongly disagree: 17%
  - Somewhat disagree: 68%
  - Somewhat agree: 29%
  - Strongly agree: 39%
  - Don't know: 13%
  - No response: 2%
Perception on Government KPIs
How satisfied or dissatisfied are you with the performance of the federal government in the following aspects...?

- Fighting corruption: 29% Very dissatisfied, 23% Somewhat dissatisfied, 32% Somewhat satisfied, 11% Strongly satisfied, 3% Don't know, 10% No response.
- Reducing crime: 29% Very dissatisfied, 23% Somewhat dissatisfied, 34% Somewhat satisfied, 10% Strongly satisfied, 2% Don't know, 10% No response.
- Providing assistance to those that need it: 29% Very dissatisfied, 12% Somewhat dissatisfied, 43% Somewhat satisfied, 7% Strongly satisfied, 4% Don't know, 10% No response.
- Improve living standards in rural areas: 29% Very dissatisfied, 11% Somewhat dissatisfied, 42% Somewhat satisfied, 10% Strongly satisfied, 7% Don't know, 4% No response.
- Improve public transport in major cities such as KL: 22% Very dissatisfied, 10% Somewhat dissatisfied, 43% Somewhat satisfied, 13% Strongly satisfied, 10% Don't know, 5% No response.
- Improve quality of education in primary & secondary schools: 21% Very dissatisfied, 10% Somewhat dissatisfied, 45% Somewhat satisfied, 18% Strongly satisfied, 5% Don't know, 10% No response.
NKRAs: Fighting Corruption

How satisfied or dissatisfied are you with the performance of MACC in fighting corruption

How satisfied or dissatisfied are you with the performance of Federal Government in fighting corruption
NKRAs: Fighting Crime

How satisfied or dissatisfied are you with the performance of Police in preventing crime in your area?

- Dissatisfied: 22%
- Satisfied: 39%
- DK/NR: 2%

Dec-09

How satisfied or dissatisfied are you with the performance of Federal Government in reducing crime?

- Dissatisfied: 34%
- Satisfied: 10%
- DK/NR: 2%

May-10
NKRAs: Quality of Education

How satisfied or dissatisfied are you with the performance of Ministry of Education in improving the quality of education:

- Dissatisfied: 34%
- Satisfied: 60%
- DK/NR: 6%

Dec-09

How satisfied or dissatisfied are you with the performance of Federal Government in improving the quality of education:

- Dissatisfied: 31%
- Satisfied: 45%
- DK/NR: 14%

May-10

DK/NR: 5%
Peninsular Malaysia Voters Opinion Poll Q2/2010
6-16 May ‘10, n = 1028

NKRAs: Public Transport

How satisfied or dissatisfied are you with the quality of public transportation

Dec-09

- Dissatisfied: 38%
- Satisfied: 55%
- DK/NR: 7%

May-10

- Dissatisfied: 32%
- Satisfied: 56%
- DK/NR: 13%

How satisfied or dissatisfied are you with the performance of Federal Government in improving public transport in major cities such as KL

Dec-09

- Dissatisfied: 19%
- Satisfied: 41%
- DK/NR: 6%

May-10

- Dissatisfied: 10%
- Satisfied: 43%
- DK/NR: 11%
From the following, please choose 1 (ONE) issue do you think that needs the attention from the authorities?
From the following, please choose 1 (ONE) issue do you think that needs the attention from the authorities?

- Provide affordable housing scheme to people: 23%
- Improve on the police & security service: 17%
- Public infrastructure: 18%
- Others: 1%
- Improve on media freedom: 5%
- Install judicial independence: 2%
- Don't know: 18%
- Others: 8%
- No response: 26%

Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028
Perception on Aminulrasyid’s Case
Are you aware or not aware of the Aminulrasyid’s case where a 15 year old boy was shot by the police in Shah Alam?

<table>
<thead>
<tr>
<th></th>
<th>Total (1028)</th>
<th>Malay (603)</th>
<th>Chinese (334)</th>
<th>Indian (90)</th>
</tr>
</thead>
<tbody>
<tr>
<td>No</td>
<td>7%</td>
<td>7%</td>
<td>6%</td>
<td>1%</td>
</tr>
<tr>
<td>Yes</td>
<td>91%</td>
<td>91%</td>
<td>93%</td>
<td>85%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>2%</td>
<td>2%</td>
<td>2%</td>
<td>1%</td>
</tr>
<tr>
<td>No</td>
<td>7%</td>
<td>7%</td>
<td>6%</td>
<td>14%</td>
</tr>
<tr>
<td>Yes</td>
<td>90%</td>
<td>90%</td>
<td>93%</td>
<td>85%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>2%</td>
<td>2%</td>
<td>4%</td>
<td>4%</td>
</tr>
</tbody>
</table>

Peninsular Malaysia Voters Opinion Poll Q2/2010
6-16 May ‘10, n = 1028
How satisfied or dissatisfied are you with the way that the police is handling the Aminulrasyid’s case?

Total (1028) Malay (603) Chinese (334) Indian (90)
Prime Minister’s Approval Rating
How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?

For media release only

Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028
For media release only

Peninsular Malaysia Voters Opinion Poll Q2/ 2010
6-16 May ‘10, n = 1028

How satisfied or dissatisfied are you with the performance of Najib Tun Razak as Prime Minister?

[Graph showing satisfaction levels over time for different ethnic groups: Peninsula Msia, Malay, Chinese, Indian]
Since Najib Tun Razak took over as Prime Minister, he has highlighted programs such as 1 Malaysia, GTP and NEM to restore confidence in the federal government. How strongly are you confident or not confident that he will achieve the targets in 2 years’ time?
How strongly do you agree or disagree that the initiatives such as KPI and NEM put across by Prime Minister Najib Tun Razak is actually repackaging old ideas and promoting it as new?

<table>
<thead>
<tr>
<th></th>
<th>Total (1028)</th>
<th>Malay (603)</th>
<th>Chinese (334)</th>
<th>Indian (90)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disagree</td>
<td>26%</td>
<td>15%</td>
<td>27%</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>42%</td>
<td>16%</td>
<td>40%</td>
<td>38%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>3%</td>
<td>13%</td>
<td>23%</td>
<td>16%</td>
</tr>
<tr>
<td>Disagree</td>
<td>26%</td>
<td>15%</td>
<td>27%</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>42%</td>
<td>16%</td>
<td>40%</td>
<td>38%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>3%</td>
<td>13%</td>
<td>23%</td>
<td>16%</td>
</tr>
<tr>
<td>Disagree</td>
<td>21%</td>
<td>10%</td>
<td>13%</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>56%</td>
<td>16%</td>
<td>24%</td>
<td>15%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>8%</td>
<td>5%</td>
<td>4%</td>
<td>6%</td>
</tr>
<tr>
<td>Disagree</td>
<td>24%</td>
<td>16%</td>
<td>20%</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>23%</td>
<td>16%</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>8%</td>
<td>5%</td>
<td>4%</td>
<td>6%</td>
</tr>
<tr>
<td>Disagree</td>
<td>23%</td>
<td>16%</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>Agree</td>
<td>15%</td>
<td>15%</td>
<td>15%</td>
<td>15%</td>
</tr>
<tr>
<td>DK/NR</td>
<td>8%</td>
<td>5%</td>
<td>4%</td>
<td>6%</td>
</tr>
</tbody>
</table>
Some feel that the federal government is good in planning but weak in implementation. How strongly do you agree or disagree that the new programmes highlighted by Prime Minister Najib Tun Razak would also face the same problem?

<table>
<thead>
<tr>
<th>Category</th>
<th>Disagree</th>
<th>Agree</th>
<th>DK/NR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total (1028)</td>
<td>32%</td>
<td>39%</td>
<td>3%</td>
</tr>
<tr>
<td>Malay (603)</td>
<td>21%</td>
<td>19%</td>
<td>9%</td>
</tr>
<tr>
<td>Chinese (334)</td>
<td>16%</td>
<td>16%</td>
<td>8%</td>
</tr>
<tr>
<td>Indian (90)</td>
<td>11%</td>
<td>25%</td>
<td>16%</td>
</tr>
<tr>
<td>Total (1028)</td>
<td>58%</td>
<td>51%</td>
<td>1%</td>
</tr>
<tr>
<td>Malay (603)</td>
<td>11%</td>
<td>25%</td>
<td>1%</td>
</tr>
<tr>
<td>Chinese (334)</td>
<td>9%</td>
<td>24%</td>
<td>4%</td>
</tr>
<tr>
<td>Indian (90)</td>
<td>11%</td>
<td>25%</td>
<td>4%</td>
</tr>
<tr>
<td>Total (1028)</td>
<td>74%</td>
<td>50%</td>
<td>6%</td>
</tr>
<tr>
<td>Malay (603)</td>
<td>12%</td>
<td>24%</td>
<td>4%</td>
</tr>
<tr>
<td>Chinese (334)</td>
<td>12%</td>
<td>14%</td>
<td>4%</td>
</tr>
<tr>
<td>Indian (90)</td>
<td>18%</td>
<td>30%</td>
<td>5%</td>
</tr>
<tr>
<td>Total (1028)</td>
<td>42%</td>
<td>43%</td>
<td>5%</td>
</tr>
<tr>
<td>Malay (603)</td>
<td>15%</td>
<td>32%</td>
<td>10%</td>
</tr>
<tr>
<td>Chinese (334)</td>
<td>41%</td>
<td>39%</td>
<td>11%</td>
</tr>
<tr>
<td>Indian (90)</td>
<td>35%</td>
<td>35%</td>
<td>11%</td>
</tr>
</tbody>
</table>