100 Days of the Najib Administration

A Survey of Peninsular Malaysia Voters

19 June – 1 July 2009
“All rights reserved. This report is published by proprietary subscription. No parts of this publication may be distributed, reproduced, copied or transmitted in any form or by any means including photocopying without the permission of the copyright owner, application for which should be addressed to the same. The distribution, reproduction, copying or transmission including the quotation of a part of the whole thereof by a non-customer is strictly prohibited”
Methodology

- 1060 randomly selected **registered voters** aged 21+ were interviewed via telephone for the survey.

- Respondents were selected via random stratified sampling method along the lines of state of residence, ethnicity, gender and age.

- Survey was carried out between 19 June – 1 July 2009.

- Survey margin of error estimated at ±3.01%.

- Important events during survey period: Announcement of further economic sector liberalization measures, public discussion of unity govt (and subsequent dismissal of issue by Pakatan/PAS), several schools closed due to A(H1N1) influenza outbreak, indirect campaigning for Manek Urai begins.

Note: Total percentages presented may or may not add up to 100% due to rounding up of figures.
### Respondent Profile pt. 1

#### Ethnicity
- Malay: 57%
- Chinese: 33%
- Indian: 10%

#### Religion
- Islam: 24%
- Buddhism: 9%
- Hinduism: 3%
- Christianity: 5%
- Taoist: 3%
- None: 5%

#### Level of Education
- No formal education: 3%
- Primary school: 57%
- Secondary school: 15%
- Diploma & equivalent: 11%
- Degree: 1%
- No response: 5%

#### Income
- > RM1500: 36%
- RM1501 – RM3000: 25%
- RM3001 – RM5000: 12%
- < RM5000: 18%
- Don’t know: 7%
- No response: 3%

#### Occupation
- Private sector: 25%
- Civil service: 10%
- Business owners: 5%
- Self employed: 16%
- Unemployed: 3%
- Student: 2%
- Homemaker: 24%
- Retired: 14%
- Lost ability to work: 2%

#### Gender
- Female: 49%
- Male: 51%
Respondent Profile pt. 2

- **Urban** 56%
- **Rural** 44%

- **Northern** 19%
- **Central** 25%
- **Eastern** 38%
- **Southern** 19%

- **At home** 19%
- **Workplace/school** 6%
- **At home & workplace/school** 6%
- **Other locations** 2%
- **Mobile internet** 1%
- **No internet access** 66%

**Location**:
- Kuala Lumpur: 17%
- Selangor: 13%
- Penang: 13%
- Kedah: 10%
- Perlis: 1%

**Age**:
- 21 - 30: 24%
- 31 - 40: 25%
- 41 - 50: 15%
- 51 - 60: 19%
- 61 and above: 17%

- **Gender**:
- Male: 55%
- Female: 45%

- **Occupation**:
- At home: 66%
- Workplace/school: 24%
- At home & workplace/school: 25%
- Other locations: 19%
- Mobile internet: 17%
- No internet access: 66%
General Overview
Considering the conditions in the country today, how strongly would you say that things are heading in the right or wrong direction?

- **Overall (1060)**
  - Right direction: 54%
  - Wrong direction: 29%
  - DK/NR: 1%

- **Malay (600)**
  - Right direction: 66%
  - Wrong direction: 25%
  - DK/NR: 9%

- **Chinese (355)**
  - Right direction: 53%
  - Wrong direction: 39%
  - DK/NR: 8%

- **Indian (105)**
  - Right direction: 45%
  - Wrong direction: 27%
  - DK/NR: 18%

DK/NR: Don't Know / No Response
## Najib At 100 Days Survey
Peninsular Malaysia, 19 June – 1 July 2009

<table>
<thead>
<tr>
<th>And what would you say is the issue that is the main reason for your answer?</th>
<th>Overall</th>
<th>Right direction</th>
<th>Wrong direction</th>
</tr>
</thead>
<tbody>
<tr>
<td>Don't know</td>
<td>10%</td>
<td>13%</td>
<td>6%</td>
</tr>
<tr>
<td>Peaceful/ free from conflicts</td>
<td>7%</td>
<td>12%</td>
<td>1%</td>
</tr>
<tr>
<td>Continuous development (instructure, economy etc.)</td>
<td>6%</td>
<td>11%</td>
<td>1%</td>
</tr>
<tr>
<td>The economy has improved</td>
<td>7%</td>
<td>11%</td>
<td>1%</td>
</tr>
<tr>
<td>No problem</td>
<td>4%</td>
<td>7%</td>
<td></td>
</tr>
<tr>
<td>Favourable administration</td>
<td>4%</td>
<td>7%</td>
<td></td>
</tr>
<tr>
<td>Others</td>
<td>7%</td>
<td>7%</td>
<td>7%</td>
</tr>
<tr>
<td>New PM, new administration</td>
<td>4%</td>
<td>6%</td>
<td></td>
</tr>
<tr>
<td>Received benefits, a caring government</td>
<td>2%</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>No response</td>
<td>2%</td>
<td>3%</td>
<td>1%</td>
</tr>
<tr>
<td>Unfavourable economic condition in general</td>
<td>7%</td>
<td>3%</td>
<td>12%</td>
</tr>
<tr>
<td>Quality of leadership/ politicians</td>
<td>3%</td>
<td>2%</td>
<td>4%</td>
</tr>
<tr>
<td>Najib's policies (One Malaysia, liberalisation, visited China etc.)</td>
<td>1%</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Political instability</td>
<td>9%</td>
<td>2%</td>
<td>19%</td>
</tr>
<tr>
<td>Unfavourable/ unstable administration</td>
<td>2%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Political stability</td>
<td>1%</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Bickering among politicians</td>
<td>2%</td>
<td>1%</td>
<td>3%</td>
</tr>
<tr>
<td>Better race relations</td>
<td>1%</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Unfavorable education policies</td>
<td>4%</td>
<td>1%</td>
<td>8%</td>
</tr>
<tr>
<td>Racial inequality</td>
<td>4%</td>
<td>1%</td>
<td>9%</td>
</tr>
<tr>
<td>Malay disunity/ Malay issues</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Social problems (neglecting religion etc.)</td>
<td>1%</td>
<td>1%</td>
<td>2%</td>
</tr>
<tr>
<td>Price hike/ inflation/ rising cost of living</td>
<td>2%</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>Crime &amp; public safety</td>
<td>2%</td>
<td>4%</td>
<td></td>
</tr>
<tr>
<td>Worse ethnic relations</td>
<td>1%</td>
<td>1%</td>
<td></td>
</tr>
<tr>
<td>Corruption</td>
<td>1%</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>Lack of transparency</td>
<td>1%</td>
<td>2%</td>
<td></td>
</tr>
<tr>
<td>Perak political crisis</td>
<td>2%</td>
<td>3%</td>
<td></td>
</tr>
<tr>
<td>Does not receive benefits/ uncaring government</td>
<td>2%</td>
<td>4%</td>
<td></td>
</tr>
</tbody>
</table>
How confident or not confident are you with Prime Minister Najib Razak's ability in managing the economy?

- Overall (1060): 62% confident, 24% not confident, 14% DK/NR
- Malay (600): 74% confident, 16% not confident, 10% DK/NR
- Chinese (355): 35% confident, 31% not confident, 38% DK/NR
- Indian (105): 27% confident, 27% not confident, 43% DK/NR

Peninsular Malaysia, 19 June – 1 July 2009
How confident or not confident are you that Najib is able to lead Malaysia out of this economic recession?

- Overall (1060)
  - Confident: 61%
  - Not confident: 18%
  - DK/NR: 21%

- Malay (600)
  - Confident: 70%
  - Not confident: 19%
  - DK/NR: 11%

- Chinese (355)
  - Confident: 45%
  - Not confident: 26%
  - DK/NR: 29%

- Indian (105)
  - Confident: 27%
  - Not confident: 15%
  - DK/NR: 13%
In March 2009, the then Deputy Prime Minister Najib announced a stimulus package to boost the economy. How confident or not confident are you that the stimulus package will achieve its objective?
To what extent do you think you will benefit or will not benefit from the stimulus package?

- Overall (1060): 77% Will benefit, 22% Will not benefit, 1% DK/NR
- Malay (600): 37% Will benefit, 18% Will not benefit, 10% DK/NR
- Chinese (355): 48% Will benefit, 10% Will not benefit, 10% DK/NR
- Indian (105): 35% Will benefit, 11% Will not benefit, 12% DK/NR
How strongly are you satisfied or dissatisfied of the way Najib Razak is performing his job as the Prime Minister?

Overall (1060)
- Satisfied: 65%
- Dissatisfied: 22%
- DK/NR: 5%

Malay (600)
- Satisfied: 53%
- Dissatisfied: 22%
- DK/NR: 15%

Chinese (355)
- Satisfied: 46%
- Dissatisfied: 25%
- DK/NR: 9%

Indian (105)
- Satisfied: 49%
- Dissatisfied: 22%
- DK/NR: 5%
In your view, what is the best thing he has done since he became PM?

- Don't know: 40%
- None: 8%
- Introduced the concept of One Malaysia: 8%
- Forged better diplomatic relations, stabilize national polit: 6%
- Friendly to the people: 5%
- Reviving the economy: 5%
- Released ISA, HINDRAF detainees: 4%
- Take care of the people (poor, senior citizens, etc.): 3%
- No response: 3%
- Unites the people: 3%
- Educational measures (PPSMI, Chinese schools etc.): 2%
- Projects for infrastructural development, improving public service delivery: 2%
- FELDA related developments: 2%
- Favourable leadership qualities (fair, firm, caring etc.): 2%
- Introduced the economic stimulus package: 2%
- Introduced financial liberalisation measures: 1%
- Taking care Malay interests: 1%
- Arrangement of new Cabinet line-up: 1%
- Safeguard national security & public safety: 1%
- Increased salary/ incentive of civil servants & pensioners: 1%
In your view, what is the one thing he should have avoided doing since he became PM?

- Don't know: 59%
- No problem: 11%
- No response: 7%
- Others: 5%
- Perak political crisis: 4%
- Inequality among races: 3%
- The Altantuya case: 2%
- A problematic administration: 1%
- Releasing ISA detainees: 1%
- The Johor-Singapore bridge: 1%
- Price hike: 1%
- Criticising the Opposition: 1%
- Wastage of public funds: 1%
- Malay Special Privileges: 1%
- The concept of One Malaysia: 1%
- The concept of UMNO-PAS unity government: 1%
- The stimulus package: 1%
In your view, what is the most important reform that needs to be done in Malaysia now?

- Revive the economy/ curb price hike: 17%
- Don’t know: 15%
- Fair treatment for all races: 12%
- Improve the economy: 8%
- Unity among races: 7%
- Improvement in policies and the education system: 5%
- Care for the people/ poor: 5%
- Address social problems and crime: 4%
- Stabilise the national political landscape: 3%
- Fight corruption: 3%
- Development in general: 3%
- Others: 3%
- Increase job opportunities: 2%
- Quality of leadership and civil service: 2%
- Emphasize on religion: 2%
- Change in leadership: 2%
- No response: 2%
- The concept of One Malaysia: 1%
- Emphasize on democracy: 1%
- Transparency in administration/ govt policies: 1%
- Unity government: 1%
- Reduce influx of migrant workers: 1%
How confident or not confident are you that Najib is able to bring about reforms needed by the country?
Compared to …, would you say that Najib Razak's performance as PM is better, worse, or about the same?

- Better: 48%
- Worse: 9%
- About the same: 26%
- Don't know/ No response: 11%

Compared to Abdullah Ahmad Badawi:
- Better: 50%
- Worse: 18%
- About the same: 21%
- Don't know/ No response: 11%

Compared to Dr. Mahathir Mohamad:
- Better: 48%
- Worse: 18%
- About the same: 21%
- Don't know/ No response: 11%
How confident or not confident are you in the following government functions with Najib as PM?

- **The police**:
  - Very confident: 13%
  - Somewhat confident: 45%
  - Somewhat not confident: 21%
  - Not confident at all: 20%
  - Don't know/ No response: 9%

- **The efficiency of public service delivery**: 17%

- **Elections Commission**:
  - Very confident: 15%
  - Somewhat confident: 36%
  - Somewhat not confident: 20%
  - Not confident at all: 14%
  - Don't know/ No response: 11%

- **MACC**:
  - Very confident: 29%
  - Somewhat confident: 29%
  - Somewhat not confident: 25%
  - Not confident at all: 18%
  - Don't know/ No response: 10%

- **The judiciary**:
  - Very confident: 15%
  - Somewhat confident: 25%
  - Somewhat not confident: 25%
  - Not confident at all: 18%
  - Don't know/ No response: 10%

- **Timely implementation of government project**:
  - Very confident: 29%
  - Somewhat confident: 31%
  - Somewhat not confident: 29%
  - Not confident at all: 10%
  - Don't know/ No response: 8%
The Prime Minister had last month announced a policy to liberalize some aspects of the financial and services sectors. What do you understand by the liberalization policy?

- Don't know: 78%
- Able to attract investments/open investments: 6%
- An equal economic policy across races: 5%
- No response: 3%
- To curb the economic depression, brings development etc.: 2%
- Others: 2%
- Abolishment of the 30% quota: 1%
- Business & job opportunities: 1%
- Not an effective policy: 1%
- Gives privileges to non-Bumiputeras: 1%
- Only stresses on religion: 1%
How confident or not confident are you that this liberalization policy will...

- bring in more investment and job opportunities
- help Malaysia in the long run
- help the Malays in the long run

- Very confident
- Somewhat confident
- Somewhat not confident
- Not confident at all
- Don't know/ No response

- 20%
- 20%
- 17%
- 14%
How confident or not confident are you that the liberalization of the services sector will bring in more investment and job opportunities?

- Overall (1060):
  - Confident: 56%
  - Not confident: 24%
  - DK/NR: 20%

- Malay (600):
  - Confident: 22%
  - Not confident: 16%
  - DK/NR: 6%

- Chinese (355):
  - Confident: 55%
  - Not confident: 23%
  - DK/NR: 7%

- Indian (105):
  - Confident: 61%
  - Not confident: 14%
  - DK/NR: 9%

**Media Release – July 8th 2009**

Najib At 100 Days Survey

Peninsular Malaysia, 19 June – 1 July 2009
How confident or not confident are you that this liberalization policy will help Malaysia in the long run?
How confident or not confident are you that this liberalization policy will help the Malays in the long run?
Are you aware of the concept of One Malaysia introduced by the Prime Minister?

<table>
<thead>
<tr>
<th></th>
<th>Aware</th>
<th>Don't know</th>
<th>No response</th>
</tr>
</thead>
<tbody>
<tr>
<td>Overall (1060)</td>
<td>76%</td>
<td>24%</td>
<td>1%</td>
</tr>
<tr>
<td>Malay (600)</td>
<td>81%</td>
<td>19%</td>
<td>1%</td>
</tr>
<tr>
<td>Chinese (355)</td>
<td>72%</td>
<td>28%</td>
<td>1%</td>
</tr>
<tr>
<td>Indian (105)</td>
<td>63%</td>
<td>37%</td>
<td>1%</td>
</tr>
</tbody>
</table>
What is your understanding of the One Malaysia concept?

- **Don’t know**: 39%
- **Unity among the races**: 23%
- **Fairness and equality among the races**: 18%
- **Malaysia as one nation, no differentiation of races**: 6%
- **Others**: 5%
- **No response**: 2%
- **A slogan, political gimmick**: 2%
- **Malaysian people live in peace and harmony**: 2%
- **All races to unite and contribute to the nation**: 1%
- **A plural society**: 1%
- **Understanding and cooperation among races**: 1%
How confident or not confident are you that One Malaysia will be able to achieve its goals?

Overall (1060):
- Confident: 46%
- Not confident: 42%
- DK/NR: 12%

Malay (600):
- Confident: 59%
- Not confident: 31%
- DK/NR: 12%

Chinese (355):
- Confident: 61%
- Not confident: 30%
- DK/NR: 18%

Indian (105):
- Confident: 55%
- Not confident: 19%
- DK/NR: 37%
How confident or not confident are you that Najib has what it takes to improve race relations in Malaysia?

- Overall (1060): 60% confident, 29% not confident, 11% DK/NR
- Malay (600): 43% confident, 24% not confident, 18% DK/NR
- Chinese (355): 46% confident, 15% not confident, 8% DK/NR
- Indian (105): 42% confident, 15% not confident, 4% DK/NR
How strongly do you agree or disagree with UMNO and PAS having talks on issues concerning Malay and Muslim interest?

- Overall (1060): 27% Agree, 77% Disagree, 6% DK/NR
- Malay (600): 17% Agree, 83% Disagree, 0% DK/NR
- Chinese (355): 20% Agree, 24% Disagree, 56% DK/NR
- Indian (105): 11% Agree, 44% Disagree, 45% DK/NR
How strongly do you agree or disagree with the idea of an UMNO-PAS unity government?
I will read you several statements about education. How strongly do you agree or disagree with the following statements?

- ... a pass in English should be made compulsory to pass SPM
  - Strongly agree: 42%
  - Somewhat agree: 27%
  - Somewhat disagree: 14%
  - Strongly disagree: 12%
  - Don't know/ No response: 5%

- ... the move to limit the number of subjects in SPM to 10
  - Strongly agree: 30%
  - Somewhat agree: 28%
  - Somewhat disagree: 17%
  - Strongly disagree: 17%
  - Don't know/ No response: 9%

- ... the teaching of mathematics and science in English in primary and secondary schools
  - Strongly agree: 32%
  - Somewhat agree: 26%
  - Somewhat disagree: 15%
  - Strongly disagree: 15%
  - Don't know/ No response: 9%
How strongly do you agree or disagree with the idea of allowing former leader of the Malayan Communist Party, Chin Peng to return to Malaysia bearing in mind that other communist leaders such as Rashid Maidin & Shamsiah Fakeh had been allowed to return to the country?
What should the Prime Minister do in order to resolve the political crisis in Perak?

- Call for fresh elections for the state
- Call for by-elections at the 3 affected seats
- Persuade the people to accept the BN-led state government
- Others
- Don't know/ No response
Has your confidence in the future of the country improved or declined since Najib became Prime Minister?